



**GOVERNMENT OF JAMAICA**



**MINISTRY OF SCIENCE, ENERGY AND TECHNOLOGY**

# **OPERATIONAL PLAN 2022 - 2023**

## DOCUMENT APPROVAL AND SIGN OFF

*This document has been approved as the official Operational Plan of the Ministry of Science, Energy and Technology for the financial year 2020/2021. The Operational Plan of the Ministry has been prepared in consideration of the various relevant policies, legislation and other mandates for which the Ministry is responsible.*

**Prepared by**

  
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9-MAR-2022  
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## INTRODUCTION

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The three portfolio areas of the Ministry of Science, Energy and Technology (MSET), directly contribute to the country's economic growth by providing a policy and legislative framework that aims to facilitate investments, innovations and increased service delivery. The priority policies, programmes and projects are aligned to the relevant national outcomes and sector strategies of the National Development Plan: Vision 2030.

Under Vision 2030, the strategy is to deepen the application of science and technology to transform and diversify the Jamaican economy. The strategies being pursued by MSET include implementation of the recently approved Science Technology and Innovation (ST&I) policy, building the country's capacity for research and development, and the continued application of science and technology for productive solutions. The importance of science as an avenue for growth and development cannot be overemphasized and this is an area which requires increased focus. The Gross Expenditure on Research and Development (GERD) for Jamaica has been estimated to be 0.001% of GDP, which places Jamaica lower than the world's average; however, with the Ministry's increased focus on implementing the ST&I policy, there is a goal of achieving a GERD of at least 1.5% by 2029.

The Information and Communication Technology (ICT) Sector is recognized as a major driver of growth for national development and is critical to moving the country towards becoming a digital society. The development of an overall ICT industry under Vision 2030 envisages the innovative use and application of ICT by the private sector and government, lifelong learning in ICTs by the populace and a robust legislative and policy framework for effectively governing the sector. As a Ministry, these outcomes are being pursued by putting the requisite framework in place to influence competitiveness, investment and greater efficiency in the ICT sector. In light of the global pandemic, the Ministry will continue to intensify the thrust towards expanding the national broadband network with particular focus on municipal corporations, parish courts and schools with large student populations. The Ministry will also continue efforts to pursue modern policies and programmes that will facilitate and encourage the development of the ICT sector and thus result in greater levels of innovation, increased entrepreneurship and employment in the sector.

Jamaica's energy security is a critical component of Vision 2030 as the Jamaican economy is characterized by high energy intensity, low efficiency and is 89% (2020) dependent on imported oil and Liquefied Natural Gas (LNG). The Ministry's Policies, Programmes and Projects are aligned to the goals of the Vision 2030 and the strategies outlined in the National Energy Policy (NEP) 2009 are geared towards achieving the national energy strategies to diversify the energy supply and promote energy efficiency and conservation. During the 2022/23 financial year, the major priorities are to review the NEP, complete a 2<sup>nd</sup> Integrated Resource Plan and complete revision of the Electricity Act, as well as promulgate key legislation and regulations required for the sector.

This Operational Plan represents the first year of the Ministry's four (4) year Strategic Business Plan for 2022- 2026. It contains

the programmes, policies and projects that will be implemented through the respective divisions, agencies and departments. The plan is aligned to the relevant strategies and outcomes highlighted in the Vision 2030 Plan and reflected in the Medium Term Socio-Economic Policy Framework (MTF) 2018-21. The plan is also aligned to the overall strategic priorities and outcomes at the national level and is linked to the Government of Jamaica (GOJ) 2022/23 Medium Term Strategic Priorities.

## VISION, MISSION, VALUES & MANDATE

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### VISION

The leading public sector organization to provide the legislative, regulatory and policy framework that will ensure energy security and promote innovation, investments and development in the science and technology sectors.

### MISSION STATEMENT

Provide the legal and policy framework that guide innovation and development in the science, energy and technology sectors to fuel growth.

### MANDATE

#### *The mandate of MSET is to:*

- Encourage private sector innovation in the science, energy and ICT sectors.
- Lead legal and regulatory reform of the ICT, electricity and gas sectors.
- Improve national energy efficiency and conservation.
- Diversify primary energy sources, particularly to increase the share of renewable energy and to reduce dependence on imported fuels.
- Promote and enable the exploitation of S&T for innovation and economic development.
- Streamline government's ICT operations in an effort to create a digital society.
- Make access to Government services, more convenient and efficient using ICTs (e-Government) and promoting the use of free and open source software.
- Increase access to and usage of ICT within the education sector and all segments of the economy.

### SUPPORTING GOJ MEDIUM-TERM STRATEGIC PRIORITIES

- Inclusive Sustainable Economic Growth and Job Creation

### STRATEGIC OBJECTIVES

- i. Modernize the GOJ ICT governance framework over the next three (3) years in support of a digital society.
- ii. Modernize ICT infrastructure in Ministries' headquarters within the Kingston Metropolitan Area (KMA) over the next three (3) years to enhance digital services across government.
- iii. Increase access to ICT through expansion of the national broadband network by 2025.
- iv. Increase access to and use of ICT by 50% in Public Institutions, schools and key public areas in the country over the next four (4) years.

- v. Modernize the policy, legislative and regulatory framework across the ICT, Energy and Science sectors by 2025.
- vi. Increase awareness of cyber security amongst MDAs, Micro-Small and Medium Sized Enterprises (MSME) and vulnerable groups over the next three (3) years.
- vii. Improve the application of ST&I, in educational institutions and private sector to support national development over the next four (4) years.
- viii. Facilitate an increase in investments in Research and Development (R&D), through ST&I, to 1.0% of GDP by March 2026.
- ix. Reduce energy consumption in specific Public Sector Entities by over 8,000,000kWh by 2026.
- x. Increase the share of renewable energy as part of electricity generation towards a target of 50% by 2030.
- xi. Modernize the Energy Infrastructure, to meet international standards, over the next four (4) years.

## KEY PRIORITY PROGRAMMES

The MSET, in playing its role towards the achievement of the goals of the National Development Plan and to meeting the targets of the GOJ Medium Term Strategic Priorities, has developed its key policies, programmes and projects that are aligned to the MTF and Sector strategies. The Ministry's key priority programmes are indicated in table below and the major activities to be pursued in 2022/23 are also outlined in table 1 below:

PROGRAMMES	SUB-PROGRAMMES	MAJOR ACTIVITIES
<b>Executive Direction and Management</b>  <i>Budget # 001</i>	<b>Central Administration</b> <i>Budget # 01</i>	<ol style="list-style-type: none"> <li>1. Strategic management, direction and compliance</li> <li>2. Development and execution of the Ministry's budget.</li> <li>3. Financial reporting to external and internal stakeholders.</li> <li>4. Provide support to the Ministry's enterprise wide services.</li> <li>5. Implement the Records &amp; Information Management (RIM) Procedural Manual.</li> <li>6. Over 60% of Ministry's records digitised by March 2023.</li> <li>7. Strengthening of the Customer Service capacities and framework of the Ministry.</li> <li>8. Strengthening of the Human Resource Capacity of the Ministry to achieve reform goals.</li> <li>9. Finalise Implementation Plan and Competency Framework for the Performance Management Appraisal System (PMAS) by March 2023.</li> <li>10. Creating and maintaining a strong MSET Brand.</li> <li>11. Increase and maintain the effective adoption of ICT Systems across MSET</li> </ol>
	<b>Policy Planning &amp; Development</b>	<ol style="list-style-type: none"> <li>12. Strategic Planning and Performance reporting</li> </ol>



PROGRAMMES	SUB-PROGRAMMES	MAJOR ACTIVITIES
	<i>Budget # 02</i>	<ul style="list-style-type: none"> <li>13. Monitoring and evaluation of the performance of Departments, Divisions and Agencies.</li> <li>14. Policy development and analysis</li> <li>15. Execution of research to support planning, policies, programmes and projects</li> <li>16. Development and drafting of legislation to support Ministry's programmes and projects</li> <li>17. Audit management and governance</li> </ul>
<b>SCIENCE</b>		
<b>Research and Development</b> <i>Budget # 003</i>	<b>Product Research and Development</b> <i>Budget # 04</i>	<ul style="list-style-type: none"> <li>1. Support the growth and development of MSMEs through R&amp;D to develop products that meet international standards.</li> <li>2. Promote the use of scientific research to enhance the protection of the environment.</li> <li>3. Promote the use of scientific research to protect and enhance the health of the Jamaican population.</li> <li>4. Support the increase in production and quality of agricultural produce.</li> <li>5. Support innovation and economic growth and development through R&amp;D using indigenous materials.</li> </ul>
<b>Science, Technology and Innovation Development</b> <i>Budget # 129</i>	<b>Science Policy and Regulatory Framework</b> <i>Budget # 20</i>	<ul style="list-style-type: none"> <li>6. Implementation of the Science Technology and Innovation Policy; public sensitisation completed by March 2023.</li> <li>7. Mapping of the ST&amp;I Ecosystem; Audit Gap Analysis completed by March 2023.</li> </ul>

PROGRAMMES	SUB-PROGRAMMES	MAJOR ACTIVITIES
	<b><i>Planning Innovation and Popularisation</i></b> <i>Budget # 21</i>	<ol style="list-style-type: none"> <li>8. Identification and disposal of unidentified chemicals from GOJ laboratories; at least 25% disposed of by March 2023.</li> <li>9. Promote the internationalisation of local S&amp;T.</li> <li>10. Popularisation of Science, Technology and Innovation (ST&amp;I).</li> <li>11. Stimulate and encourage innovation among Jamaican Youths.</li> </ol>
<b>ENERGY</b>		
<b>Energy Management and Implementation</b>  <i>Budget # 701</i>	<b><i>Electrification services</i></b> <i>Budget # 20</i>	<ol style="list-style-type: none"> <li>1. Completion of the Petroleum (Downstream Activities) Act by October 2022.</li> <li>2. Complete review of the Electricity Act, 2015 by October 2022.</li> <li>3. Development and implementation of regulations for Net Billing and Power Wheeling by March 2023.</li> </ol>
	<b><i>Energy Management</i></b> <i>Budget # 21</i>	<ol style="list-style-type: none"> <li>4. Facilitate the implementation of energy efficiency (EE) and energy conservation (EC) projects in Public Sector Entities by retrofitting 80 facilities by March 2023.</li> <li>5. Support the implementation of the Urban Traffic Management System (UTMS).</li> </ol>
	<b><i>Energy Policy Administration</i></b> <i>Budget # 22</i>	<ol style="list-style-type: none"> <li>6. Reviewing and updating of the National Energy Policy by March 2023.</li> <li>7. Reviewing and updating of two (Renewable Energy and Energy Efficiency &amp; Conservation) of the 6 energy sub-policies by March 2023.</li> <li>8. Implement strategic framework for electric mobility (Electric Vehicle) by June 2022.</li> <li>9. Facilitate Investments in renewable energy projects.</li> <li>10. Facilitate investments in Liquefied Natural Gas (LNG) Projects.</li> </ol>

PROGRAMMES	SUB-PROGRAMMES	MAJOR ACTIVITIES
		<ol style="list-style-type: none"> <li>11. Facilitate the modernization of the energy infrastructure.</li> <li>12. Implementation of the country's first Integrated Resource Plan (IRP) and finalising the 2<sup>nd</sup> IRP by March 2023.</li> <li>13. Conducting Energy Surveys to obtain relevant data for the sector; 90% completion of surveys by March 2023.</li> </ol>
<b>TECHNOLOGY</b>		
<b>ICT Development, Access and Use</b>  <i>Budget # 128</i>	<b>ICT Policy and Regulation</b> <i>Budget # 20</i>	<ol style="list-style-type: none"> <li>1. Staffing of the Office of the Information Commissioner.</li> <li>2. Development of a Spectrum Management Policy by March 2023.</li> <li>3. Conduct postal services market study by March 2023 for the development of a Postal Services Policy.</li> <li>4. Implementation of the Open Data Policy; 30% by March 2023.</li> <li>5. Issuing of 50% of drafting instruction by March 2023 for the Telecommunications Act to be repealed and the new ICT Act developed.</li> <li>6. Promulgation of Regulations for the Data Protection Act by March 2023.</li> <li>7. Review of the Cybercrimes Act by March 2023.</li> </ol>
	<b>ICT Infrastructure Development</b> <i>Budget # 21</i>	<ol style="list-style-type: none"> <li>8. National Broadband Strategy completed by Dec. 2022 for expansion of the island wide broadband network.</li> <li>9. Facilitate the Implementation of the GovNet project to support the integration of the GOJ ICT infrastructure by March 2023.</li> <li>10. Implementation of 'Gov Talk'; to improve the communication network among Government Entities by Dec. 2022.</li> </ol>

PROGRAMMES	SUB-PROGRAMMES	MAJOR ACTIVITIES
		11. Implementation of GovMail by Sept. 2022.
	<b>ICT Propagation</b> <i>Budget # 22</i>	12. Ongoing implementation of the Tablets in Schools Programme 13. Ongoing expansion of Community Access Points. 14. Ongoing expansion of Public Wi-Fi hotspots and Community Wi-Fi hotspots.
	<b>Security of ICT Systems</b> <i>Budget # 23</i>	15. Complete the implementation of the National Cyber Incident Response Plan by March 2023. 16. Implement an early warning system which will assist in protecting Jamaica's cyber infrastructure; four early warning system nodes implemented by March 2023.

## KEY PRIORITY POLICIES

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The Ministry's key priorities are linked to the Vision 2030 Plan and reflect key programmes and targets that are aligned to the Medium Term Socio Economic Framework of 2018-21. The Ministry's policy priorities have been planned with keen focus on meeting the targets reflected in the Medium Term Socio Economic Framework. The priorities policies are as follows:

- i. Spectrum Management Policy;
- ii. Postal Sector Policy;
- iii. National Broadband Strategy/Policy;
- iv. Open Source Software Policy;
- v. Open Data Policy;
- vi. Information and Communications Technology (ICT) Policy revision;
- vii. National Energy Policy revision; and
- viii. Addenda policies to the National Energy Policy, namely:
  - a. Renewable and Alternative Energy Policy
  - b. Biofuels Policy
  - c. Energy from Waste Policy
  - d. Electric Mobility Strategic Framework/Policy
  - e. Energy Efficiency and Conservation Policy

## MAJOR LEGISLATION

Priority legislative matters identified as critical (some of which were on the agenda from 2021-22 and have been carried forward into 2022-23) include the following:

- i. The Petroleum Downstream legislation
- ii. The Five Year Review of the Electricity Act, 2015
- iii. Review of the Cybercrimes Act;
- iv. The Electricity (Electric Power Wheeling and Net Billing) Regulations;
- v. Data Protection Regulations;
- vi. Regulations to the Telecommunications Act; and
- vii. Telecommunications Act (repeal) replaced with the Information and Communication Technology Act.

## MINISTRY OF SCIENCE, ENERGY AND TECHNOLOGY OPERATIONAL PLAN 2022-2023

<b>PROGRAMME:</b>	<b>EXECUTIVE DIRECTION AND ADMINISTRATION</b>	
<b>OBJECTIVE:</b>	<i>To provide institutional governance and operational capacity for the Ministry.</i>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Central Administration</b>	
<b>OBJECTIVE:</b>	To provide/support Financial Management and Corporate Services in pursuit of the Ministry's mission, vision and mandate.	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.: 001</b>
<b>National Outcome: # 10, 11 &amp; 12</b>	Contributing GOJ Strategic Priority: Inclusive Sustainable Economic Growth and Job Creation.	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Func tiona l Agen cy/D ept / Divis ion
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Access to Information Services strengthened	Access to information (ATI) Services provided according to	<b>Outcome</b> : 100% of ATI requests processe	100% ATI requests processed within timeline		100% ATI requests processed within timeline		100% ATI requests processe d within timeline		100% ATI requests processe d within timeline		DIAS

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Func tiona l Agen cy/D ept / Divis ion
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
	law	d within time									
Customer Service Capacities Programmes	High levels of customer service satisfaction	<b>Output:</b> >85% of Customer Service improvem ent plan implemen ted by March 31, 2023	>35% of plan executed		>60% of plan executed		>85% of plan executed		>85% of plan maintaine d		DIAS
Public Relations Campaigns	Greater levels of public awareness	<b>Output:</b> >90% of public relations campaign s by March 31, 2023	>30% of campaign s implement ed		> 50% of campaign s implement ed		>70% of campaign s implemen ted		>90% of campaign s implemen ted		PRC

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Func tiona l Agen cy/D ept / Divis ion
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Records Management Systems	Modernised Records Management System	<b>Output:</b> >60% of active records digitised by March 31, 2023	>25% of active records digitised		>25% of active records digitised		>45% of active records digitised		>60% of active records digitised		DIAS
Recruitment Plan	Stable, skilled and competent workforce	<b>Output:</b> >90% of skilled and competen t staff in place by March 31, 2023	>90% of skilled and competent staff maintaine d		>90% of skilled and competent staff maintaine d		>90% of skilled and competen t staff maintaine d		>90% of skilled and competen t staff maintaine d		HRM &D
MYHR+ implemented	Modern human resource management and development systems	<b>Output:</b> % HRM&D systems automate d.	>50% of systems automated by March 31, 2023.		>25% of systems automated		>50% of systems automate d		Maintain >50% of systems automate d		HRM &D



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Func tiona l Agen cy/D ept / Divis ion
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Organisation Development and Performance Management Systems	A culture that supports a healthy and productive workforce.	<b>Outcome</b> : 45% of staff motivated and engaged by March 31, 2023	15% of staff motivated and engaged		20% of staff motivated and engaged		30% of staff motivated and engaged		45% of staff motivated and engaged		HRM &D
<b>Financial and accounts management</b>	Efficient Financial reporting to internal and external stakeholders	% complianc e in submissio n of reports in stipulated time	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		Finan ce and Acco unts
	Accurate and timely payments to all stakeholders	% of payments process accurately and paid in agreed timeframe	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		Finan ce and Acco unts

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Func tiona l Agen cy/D ept / Divis ion
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
	Effective management and execution of approved budget and warrants	% of funds available for execution of the Ministry's Prog./proj ects	≥85%		≥85%		≥85%		≥85%		Finan ce and Acco unts

<b>PROGRAMME:</b>	<b>EXECUTIVE DIRECTION AND ADMINISTRATION</b>
<b>OBJECTIVE:</b>	To provide institutional governance and operational capacity for the Ministry.
<b>GOJ POLICY PRIORITY:</b>	

<b>SUB-PROGRAMME:</b>	<b>Policy Planning and Development</b>	
<b>OBJECTIVE:</b>	To provide Direction and Management to the policy formulation, strategic planning, monitoring and evaluation in the Ministry.	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.: 001</b>
<b>National Outcome: # 10, 11 &amp; 12</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation.</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Strategic Planning and Performance reporting	All corporate and operational plans, performance reports prepared and submitted to relevant authorities	% compliance with planning and reporting requirements	100 - Quarterly Report submitted -Whole-of-Government Annual Report submitted	1,366	100 -Quarterly Report submitted	1,366	100 Submitted : -Quarterly Report -Half-Year Progress Report -Operational Plan -Strategic Business Plan	1,366	100 - Quarterly report submitted	1,366	PPDED

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performa nce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functiona l Agency/D ept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
		% of Quarterly Performan ce scorecards submitted to Agencies prior to Review Seminar	100	1,21 2	100	1,21 2	100	1,21 2	100	1,21 2	PPDED
Policy developm ent and analysis	Effective policy developm ent, in support of the execution of the Ministry’s programm es	# of policies drafted and submitted to Cabinet	-	683	-	683	- 1  Renewabl e Energy Policy	683	4  Energy Efficiency and Conservat ion Policy  Spectrum Managem ent Policy  Broadban d Strategy/ Policy	683	PPDED

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
									Postal Sector Policy		
Execution of research to support planning, policies, programmes and projects	Strategic research conducted to inform Ministry’s policies, planning, Programmes, monitoring and evaluation	% of research requests satisfied in agreed timeframe	≥90%	1,437	≥90%	1,437	≥90%	1,437	≥90%	1,437	PPDED

## SCIENCE PORTFOLIO

<p><b>PROGRAMME 129:</b></p> <p><b>OBJECTIVE:</b></p> <p><b>GOJ POLICY PRIORITY:</b></p>	<p><b>SCIENCE, TECHNOLOGY AND INNOVATION DEVELOPMENT</b></p> <p><b>Description &amp; Context:</b> The integration of Science, Technology and Innovation in national development is a pivotal element that will foster the application of scientific knowledge and technological innovation across key national sectors, as well as increased investment in Research and Development. The main aim of this programme is to create an effective policy and legislative framework to support and advance ST&amp;I. A key element of this programme is the promulgation of the ST&amp;I Policy, which will facilitate the development of Science and Technology (S&amp;T) as major aspects of our culture and our economy.</p> <p>The repositioning of the ST&amp;I Sector to advance our steps towards developed country status by 2030 is contingent on a number of factors, including a knowledge-based economy, which will drive economic growth, wealth creation and overall wellbeing of the society. The capacity of our scientific and technological endeavours has to be accounted for to ensure consensus on where we are as it relates to the medium to long-term priorities in achieving the goals of the Vision 2030 National Development Plan.</p>	
<p><b>SUB-PROGRAMME 20:</b> <b>SUB-PROGRAMME 21:</b></p> <p><b>OBJECTIVE 20:</b> <b>OBJECTIVE 21:</b></p>	<p><b>Science Policy and Regulatory Framework Planning, Innovation and Popularisation</b></p> <p>Modern legislations and effective Policies to support ST&amp;I development Increase innovations and greater use of science and technology</p>	
<p><b>National Goal: #9</b> <b>Jamaica's Economy is Prosperous</b></p>	<p><b>Sector Outcome:</b> Use Science and Innovation to drive national development</p>	<p><b>Budget No.: 129</b></p>
<p><b>National Outcome: #11A</b> <b>Technology Enabled Society</b></p>	<p><b>Contributing GOJ Strategic Priority: Inclusive Sustainable Economic Growth &amp; Job Creation</b></p> <p>Significantly greater application of ST&amp;I will be pivotal to the country's quest for economic and technological transformation and development. The positioning of</p>	

science and technology as an enabling force for economic growth, creation of jobs and national development requires a strategic focus that cuts across sectors. The Ministry is putting its support behind activities that will support the development of S&T and how best to leverage our capabilities to advance our national development agenda.

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct-Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
1.Science, Technology and Innovation (STI) Policy Promulgation	ST&I Policy distributed to the public and key stakeholders and sensitisation done	<b>Outcome:</b> % completion	50%	5,000	70%	2,000	90%	1,000	100%	1,000	Science Division, NCST
2. Mapping of the National STI Ecosystem	1.Complete d Audit Gap Analysis	% completion of Gap Analysis	15%	3,000	35%	2,500	75%	3,000	100%	2,500	Science Division, NCST, and PIOJ
	2.Analysis on the UNESCO GO-SPIN Platform published	% completion of publishing the analysis	0		0		0		100%		

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct-Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
3. Science in Infant and Primary Schools (SIPS)	Science engagement of at least 7 infant schools	# of infant schools engaged	0	-	3	-	5	-	7	-	Science Division, NCST, SRC, NHMJ, MOE and SoSA
4. Forming partnerships with University and the business community	At least 5 linkages formed to foster innovation and research	# of partnerships formed	0	-	2	-	4	-	5	-	Science Division, NCST, SRC, and ICENS

## ENERGY PORTFOLIO

<b>PROGRAMME:</b>	<b>ENERGY POLICY MANAGEMENT AND IMPLEMENTATION</b>
<b>OBJECTIVE:</b>	A modern, efficient, diversified and environmentally sustainable energy sector providing affordable and accessible energy supplies supported by an appropriate policy, regulatory and institutional framework.
<b>GOJ POLICY PRIORITY:</b>	



	National Energy Policies and Comprehensive Governance/Regulatory Framework	
SUB-PROGRAMME:	Energy Policy Administration and Management	
OBJECTIVE:	To support private sector investments within a policy and regulatory framework that fosters competition, efficiency, transparency and a level playing field.	
National Goal: Jamaica's Economy is Prosperous	Sector Outcome: Long-term growth in demand and international competitiveness	Budget No.: 701
National Outcome: # 4 Attract private sector investment within a fair and competitive policy and regulatory framework	Contributing GOJ Strategic Priority: Inclusive Sustainable Economic Growth and Job Creation	

Major Activity/ Initiative [Projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Revision of Renewable Energy Sub-Policy	Comprehensive framework completed to	% of Policy Document prepared	40% Concept paper finalized	2.55m	60% Draft Policy document (Green	2.55m	80% Policy (White paper)	5.92m	100% Seek Parliamentary approval	3.11m	Energy Division  Policy Division

Major Activity/ Initiative [Projects, policies etc.]	Intended Results	Perform ance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	stimulate investment s in renewable energy	for tabling in Parliame nt			Paper)				for RE Sub-Policy		
Revision of National Energy Efficiency & Conservati on Policy,	Comprehe nsive framework completed to stimulate wider use of energy efficient measures and practices	% of Policy Documen t prepared for tabling in Parliame nt	20% Concept Paper drafting in progress	2.55 m	40% Concept Paper complete d	2.55 m	50% Draft Policy (Green paper) consultati ons held	5.38 m	60% Draft Policy (Green Paper) completed for EEC Policy	3.11 m	Energy Division  Policy Division
Energy from Waste (EfW) Policy Implement ation	Comprehe nsive framework completed for Energy from Waste investment s	% of Policy Documen t prepared for tabling in Parliame nt	60% Draft Policy (Green Paper) complete d	2.55 m	80% Policy (White Paper) complete d	2.55 m	100% Seek Parliame ntary approval for the EfW Policy	2.55 m	Phase 2: Define Implement ation Plan for promulgati on of the EfW Policy	3.11 m	Energy Division  Policy Division

Major Activity/ Initiative [Projects, policies etc.]	Intended Results	Perform ance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
Regulation s for Net Billing implement ed	Framework regulations governing the developme nt and connection of self-generators to the electricity grid completed	% of framewor k regulatio n governin g the developm ent and connectio n of self-generator s to the electricity grid develope d	50% Integrate feedback from Joint Select Committ ee deliberati ons on the Electricit y Act, 2015	2.55 m	60% Integrate feedback from Joint Select Committ ee deliberati ons on the Electricit y Act, 2015	2.55 m	80% Finalize consultati ons and drafting of Net Billing regulation s	2.55 m	100% Seek Parliamentary Approval of Net Billing Regulation s	3.11 m	Energy Division  Legal Services Unit
Regulation s for Power Wheeling developed and implement ed	Framework regulations governing the developme nt and connection of self-generators	% of framewor k governin g the developm ent and connectio n of self-	40% Integrate feedback from Joint Select Committ ee deliberati	2.55 m	50% Integrate feedback from Joint Select Committ ee deliberati	2.55 m	70% Finalize consultati ons and drafting of Net Billing regulation s	5.38 m	100% Seek Parliamentary Approval of Net Billing Regulation s	3.11 m	Energy Division  Legal Services Unit

Major Activity/ Initiative [Projects, policies etc.]	Intended Results	Perform ance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	who provide electricity to one or more locations completed	generator s who provide electricity to one or more locations	ons on the Electricit y Act, 2015		ons on the Electricit y Act, 2015						
<b>Petroleum (Downstre am Activities) Bill</b>	Comprehe nsive framework completed for governing the activities of the Petroleum Sector	% of Bill governin g the Petroleu m Sector’s activities	70% Review Bill from OPC and conduct stakehol der consultat ions	2.55 m	80% Integrate stakehol der feedback and update Petroleu m (Downstr eam Activities ) Bill	7.00 m	100% Seek Parliame ntary approval for the Petroleu m (DA) Bill	5.65 m			Energy Division  Legal Services Unit
<b>Five Year Review of the Electricity Act 2015</b>	Electricity Act, 2015 revised and updated in considerati	% of Electricity Act updated to provide	70% Drafting of new provision s of the Electricit	2.55 m	90% Drafting of new provision s of the Electricit	4.67 m	100% Seek Parliame ntary Approval of the	5.07 m			Energy Division  Legal Services Unit

Major Activity/ Initiative [Projects, policies etc.]	Intended Results	Perform ance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	on of stakeholde r consultatio ns	an Electricity , Act 2022	y Act		y Act		new Act				
Energy Sector Surveys	Relevant energy information and statistics related to energy supply and use in selected sectors updated.	% of completi on of energy sector surveys	10% Issue RFP to Bidders	2.54 m	30% Award contract to successf ul bidder and mobilize contract	4.67 m	60% Conduct energy surveys	8.07 m	90% Conduct energy Surveys	5.38 m	Energy Division  EMEP

SUB-PROGRAMME NAME: **Energy Management and Energy Efficiency**

<b>PROGRAMME:</b>	<b>ENVIRONMENT ENERGY MANAGEMENT AND EFFECICNCY PROGRAMME</b>		
<b>OBJECTIVE:</b>	The overall objective of the Programme is to promote Energy Efficiency (EE) and Renewable Energy (RE) initiatives in government facilities and fuel conservation in road transportation by contributing to the avoidance of fuel imports. Specifically, the Programme aims to		
<b>GOJ POLICY PRIORITY:</b>			
<b>SUB-PROGRAMME:</b>	<div><div>i.</div><div>Reduce electricity consumption within health, education and public agency (HEPA) government facilities, which translates into lower carbon dioxide (CO2) emissions. <i>Retrofitting of 80 HEPA and Government Facilities.</i></div></div> <div><div>ii.</div><div>Reduce travel times and avoided fuel consumption through improved traffic control management, which translates to lower CO2 emissions; and</div></div> <div><div>iii.</div><div>Increased capacity within the Ministry of Science, Energy and Technology (MSET) to enable it to update its Integrated Resource Plan (IRP) for Jamaica.</div></div>		
<b>OBJECTIVE:</b>			
<b>National Goal:</b> <b>Jamaica’s Economy is Prosperous</b>	<b>Sector Outcome:</b> Modern and integrated policy, legislative, regulatory and institutional framework for the energy sector	<b>Budget No.: 701</b>	
<b>National Outcome: # 2, #4 &amp; #8 Energy Efficiency and Conservation awareness and investments with</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>		

reduced energy intensity	
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Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Retrofitting of 80 HEPA and Governme nt Facilities	Deep Retrofit of 7 EU-CIF Hospitals done	% approval for EE and RE measures to be installed	Obtain CABINET approval to Award Contract	0	Receive letter of acceptanc e and signed contract	0	Contract execution for deep retrofit of 7 EU-CIF Hospitals	31 0, 36 5	100% Final approval and close	620 ,72 9	EMEP
	Consultanc y completed for Engineering and Supervision Services for Retrofitting 30 GOJ Facilities	% completion of Draft final report submitted for Deep Retrofit of 7 EU-CIF Hospitals	Obtain Sector Committee /Public Procureme nt Commissio n (PPC) endorseme nt	7, 08 5	Receive letter of acceptanc e and signed contract	12 ,4 00	Contract execution for engineeri ng services for EU- CIF 7 Hospitals	12 ,3 98	Contract executio n for engineeri ng services for EU- CIF 7 Hospitals	3,5 42	EMEP
	Environmen tal & Waste Disposal Measures	% completion of Acceptanc e and	25%  As per plan Disposal Measures	2, 12 4	50%  As per plan Disposal Measures	3, 18 6	75%  As per plan Disposal	3, 18 6	100%  As per plan Disposal	3,1 86	EMEP

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	in effect	Removal of Mercury Waste by Contractor					Measure s		Measure s		
	Increased Communication Awareness & Visibility	# of Deliverables	2 Workshops 3 Press releases	5,000	1 Monthly social media	5,000	1 Monthly social media	5,000	1 Monthly social media	5,000	
Implementation of the Urban Traffic Management System (UTMS)	Aerial Bucket Lift Truck in operation	% completion of Procurement & Delivery of Aerial Bucket Lift Truck	Award and sign contract	28,350	100% Delivery of Bucket Truck		No Activity		No Activity	0	EMEP
Support to Capacity for Energy Planning	Technical Study No. 3 – Review of National Energy Policy completed	% completion of policy for tabling	20%	8,913	30%	5,348	40%	12,478	60%	8,913	EMEP



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
	Technical Study No. 4 - Total Access to Electricity in Jamaica increased to 100% by 2030	% completion of Implementation Plan to Achieve 100% Electrification by 2030	30% Award and Sign Contract	0	40%		50%	8,441	60%		EMEP
	Diagnostic Study for IT platform within MSET completed	% of Diagnostic IT Study activity	Detailed Implementation Plan with Budget		Issue RFP and invitation to Bid		Award and Sign Contract		100% Obtain Bids for IT Platform		EMEP
Monitoring & Evaluation	Audit Exercise for 2021/2022 conducted	% completion and submission of Audit report by June 30.	Complete and submit Audit report	700	Contract execution	2,100					EMEP

SUB-PROGRAMME NAME: **Electrification Services**

<b>PROGRAMME:</b>  <b>OBJECTIVE:</b>  <b>GOJ POLICY PRIORITY:</b>	<b>ENERGY MANAGEMENT AND IMPLEMENTATION</b>  A modern, efficient, diversified and environmentally sustainable energy sector providing affordable and accessible energy supplies supported by an appropriate policy, regulatory and institutional framework.  Electrical installations in the country are safe	
<b>SUB-PROGRAMME:</b>  <b>OBJECTIVE:</b>	<b>Electrification Services</b>  To regulate the electricity sector and to uphold electrical safety standards in keeping with The Electricity Act, 2015 and The Electricity (Electrical Work, Registration and Licensing) Regulations, 2020	
<b>National Goal:</b> <b>Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> <i>Long-term growth in demand and international competitiveness</i>	<b>Budget No.: 701</b>
<b>National Outcomes: # 1 Affordable Energy Supplies to all Consumers</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure	Targets and Projected Expenditure (J\$'000)								Function al Agency/D ept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
OUTPUT											
Improve compliance to electrical standards relating to electrical installations	Electrical installations completed according to standards	Output: Number of audit conducted according to plan.	90% of plan audits executed		90% of plan audits executed		90% of plan audits executed		90% of plan audits executed		GER
		Number of installations completed according to standard.	95% of installations in compliance with the standards		95% of installations in compliance with the standards		95% of installations in compliance with the standards		95% of installations in compliance with the standards		
Stakeholder communication and collaboration strengthened	Customer engagement and service delivery maintained	Output: Four stakeholder consultations held by March 31, 2023	>75% customer satisfaction		>75% customer satisfaction maintained		>75% customer satisfaction maintained		>75% customer satisfaction maintained		GER
Maintain reliable and user friendly systems		Positive customer experience	65% of customers reporting a positive experience		70% of customers reporting a positive experience		75% of customers reporting a positive experience		75% of customers reporting a positive experience		

**SUB-PROGRAMME NAME: Energy Supply Security**

<b>PROGRAMME:</b>	<b>ENERGY SECURITY AND SUPPLY</b>	
<b>OBJECTIVE:</b>	A modern, efficient, diversified and environmentally sustainable energy sector providing affordable and accessible energy supplies supported by an appropriate policy, regulatory and institutional framework.	
<b>GOJ POLICY PRIORITY:</b>	Oil & Gas Exploration and Security of Supplies	
<b>SUB-PROGRAMME:</b>	<b>Energy Supply Security</b>	
<b>OBJECTIVE:</b>	To provide long-term energy security to producers and consumers in Jamaica, including security of supply and, to the fullest extent possible, long-term price stability.	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> <i>Integrated platforms for energy indicators, methodology and reports for the energy sector</i>	<b>Budget No.: 701</b>
<b>National Outcome: # 5 Long-Term Security of Supply to producers and consumers</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Perform ance Measure / Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Cos t	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Oil & Gas Exploration	Exhaustive exploration of all available areas done	Ensure annual fees paid by Dec 2022 the MSET by November  Number of extension work items completed	One North Am. & One South Am. exploration conference & maintain contracts study  1 of 7 exploration items completed	J\$ 2.6 M	Convene Local Content Cmte  Complete 2 of 7 work items	J\$1 .1M	1.Complet e 3 of 7 work items + fieldwork  Attend conferenc e organised by OLADE or ARPEL	J\$5. 7M	Complete 1 of 7 work items	J\$ 1. 1 M	Oil & Gas Unit
Oil & Gas Exploration	Capacity Building completed	Two training course complete d			Offshore safety profession al developm ent	0.4 M	Play Risk Analysis training	0.4 M			Oil & Gas Unit

## TECHNOLOGY PORTFOLIO

<b>PROGRAMME:</b>  <b>OBJECTIVE:</b>  <b>GOJ POLICY PRIORITY:</b>	<b>ICT Development Access and Use</b>  To increase access to and use of ICT in all sectors of the economy and to modernise the government of Jamaica ICT governance framework towards the country being a digital society.	
<b>SUB-PROGRAMME:</b>  <b>OBJECTIVE:</b>	<b>ICT Policy and Regulation</b>  All residents of Jamaica adapt to a digital culture and have access to quality ICT to enhance living standards and business endeavours.	
National Goal:	Sector Outcome: Modern policy and regulatory environment conducive to investments in ICT and network development in support of a digital culture	Budget No.:
National Outcome: # 12 Internationally Competitive Industry Structure: Information and Communication Technology	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
Spectrum Management Policy	A policy that provides for efficient spectrum planning, allocation and assignment	% completion of Spectrum Policy	20%		40%	800 ,00 0	70%		100% Draft Policy submitte d to Cabinet for approval		ICT Divisio n/Polic y Divisio n
Open Data Policy	A policy that governs the access, use, reuse, adaptation and distribution of governmen t data in machine readable and processabl	% completion of Implementa tion Plan and activities	Implement ation Plan prepared and sensitizati on sessions held	400, 000	10% Impleme ntation Plan activities executed		20% Impleme ntation Plan activities executed		30% Impleme ntation Plan activities executed	400 ,00 0	ICT Divisio n/Polic y Divisio n

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	e form										
<b>Open Source Policy Developed (formerly Free and Open Source (FOSS) Policy)</b>	A policy that promotes the use of open source software and open standards across governmen t and the private sector	% completion of Open Source Policy	Consultan t to complete Open Source Policy Engaged	10,0 00,0 00	20%  Concept Paper approve d		40%  Draft Policy paper prepared and submitte d to stakehol ders for review	40 0,0 00	60%  Draft Policy updated in keeping with stakehol der commen ts	400 ,00 0	ICT Divisio n/Polic y Divisio n/ eGov Jamaic a Limited
<b>Promulgation of ICT Act</b>	An ICT Act that provides for a modern framework for licensing,	Percentage of ICT Bill drafted	20%  Drafting instructio ns issued to the Chief		No activity program med  (Draft Bill being		40%  Draft Bill reviewed and referred to		50%  Further Drafting Instructio ns issued to	-	ICT Divisio n



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	regulation and the establishm ent of an ICT sector regulator		Parliamen tary Counsel		prepared )		stakehol ders for comment s		the Chief Parliame ntary Counsel		
Promulgation of Regulations under the Telecommunic ations Act	A modern regulatory framework that provides the basis for sharing of ICT infrastructu re; and the resolution of disputes.	% completion of Regulation s	40%  Draft Infrastruct ure Sharing Rules reviewed  Draft Resolutio n of Interconn ection Dispute Rules reviewed		50%  Further Drafting Instructio ns issued to the Chief Parliame ntary Counsel		80%  Draft of Infrastru cture Sharing Rules reviewed  Draft of Resoluti on of Intercon nection Dispute Rules reviewed		100%  Further Drafting Instructio ns issued and Rules Gazetted		ICT Divisio n/ Office of Utilities Regula tion

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
Review of the Cybercrimes Act	Modern legislation that provides for the investigatio n, detection and prosecution of cybercrime and provides new rights in relation to cyber activity	% Technical support provided for review of Cybercrime s Act	80% of the technical support required by Parliamen tary Committe e provided in the agreed timeframe		80% of the technical support required by Parliame ntary Committ ee provided in the agreed timefram e		80% of the technical support required by Parliame ntary Committ ee provided in the agreed timefram e		80% of the technical support required by Parliame ntary Committ ee provided in the agreed timefram e		ICT Divisio n
Data Protection Regulations promulgated	Regulatory regime that supports the protection and privacy of personal data and	% completion of Regulation s	20%  Drafting Instruction s issued to the Chief Parliamen tary		50%  Draft Regulati ons reviewed and submitte		80%  Further Drafting Instructio ns issued to the Chief		100%  Draft Regulati ons reviewed  Regulati		ICT Divisio n/ Office of Utilities Regula tion

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	prescribes how specific data should be handled		Counsel		d to stakehol ders for comment		Parliame ntary Counsel		ons tabled in Parliame nt		
National Broadband Strategy	A strategy that supports the cohesive and comprehen sive deployment of high speed information and communica tions infrastructu re across Jamaica	% completion of draft of National Broadband Strategy	10%  ✓ Inc eption Report  ✓ Bro adband Demand Report	J\$2 0,0 00, 000 (Co ns ult ant )	30 %  ✓ First Draft Natio nal Broad band Strate gy  ✓ Broad band Plann ing and Monit oring	J\$2 50, 000	100%  Final Draft National Broadba nd Strategy	J\$ 25 0,0 00	Draft Strategy submitte d to Cabinet for approval		ICT Divisio n/ Policy Divisio n

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
					Dash board						
Postal Services Sector Market Survey	Comprehen sive assessmen t of the Postal Services Market to inform the developme nt of Policy	% completion of Postal Sector Market Study	20%  Consultan t engaged	6,00 0,00 0	40%  Postal Services Sector Data collectio n undertak en	8,0 00, 000	60%  Draft Market Survey Report prepared	8,0 00, 000	100%  Final Report prepared and approve d	8,0 00, 000	ICT Divisio n/ Post and Teleco mmuni cations Depart ment
Emergency Communications Framework	Emergency communica tions framework modernised	% completion of Phase 1 activities for the establishm ent of an emergency communica	25% completi on of Phase 1 Activities  ✓ Establis hment of inter-	-	50% completi on of Phase 1 Activities  ✓ Establi shmen t of	-	75% completi on of Phase 1 Activities  ✓ Establi shmen t of	-	100% completi on of Phase 1 Activities  ✓ Establ ishme nt of	-	ICT Divisio n

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
		tions response department	minister ial coordin ation and monitori ng committ ee		Emerg ency Comm unicati ons Respo nse Centre		Emerg ency Comm unicati ons Respo nse Centre		Emerg ency Comm unicati ons Respo nse Centr e		
			✓ Establis hment of single emerge ncy number						✓ Transi tion to new arrang ement s		
Telecommunic ations and Spectrum licensing and adjudication regime properly	ICT sector administere d efficiently	% of licences prepared and issued within one (1) month of receipt	80% of licences reviewed and/or prepared and issued	-	80% of licences reviewed and/or prepared and issued	-	80% of licences reviewed and/or prepared and issued	-	80% of licences reviewed and/or prepared and issued	-	ICT Divisio n

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
administered		from Regulators	within one (1) month of receipt from regulators		within one (1) month of receipt from regulator s		within one (1) month of receipt from regulator s		within one (1) month of receipt from regulator s		
GOJ ICT Strategy supported	Technical and policy input provided to internal Divisions and MDAs regarding GOJ ICT initiatives and the interest of Jamaica advanced in ICT related regional	% Proportion of Technical submission s, reports, briefs and contribution s reviewed/ provided within the agreed timeframe	80% of technical submissio ns, reports, briefs and contribution s reviewed/ provided within the agreed time frame		80% of technical submissi ons, reports, briefs and contribution s reviewed / provided within the agreed time frame		80% of technical submissi ons, reports, briefs and contribution s reviewed / provided within the agreed time frame		80% of technical submissi ons, reports, briefs and contribution s reviewed / provided within the agreed time frame		ICT Divisio n

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functi onal Agenc y/Dept / Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cos t	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Cos t	
	and internationa l fora										

<b>PROGRAMME:</b>	<b>ICT Development Access and Use</b>
<b>OBJECTIVE:</b>	To increase access to and use of ICT in all sectors of the economy and to modernise the government of Jamaica ICT governance framework towards the country being a digital society.
<b>GOJ POLICY PRIORITY:</b>	
<b>SUB-PROGRAMME:</b>	<b>Security of ICT Systems</b>
<b>OBJECTIVE:</b>	To execute activities that will create awareness among all stakeholders about cyberattacks and how to mitigate and protect ICT systems against such attacks.

National Goal:	Sector Outcome: Modern policy and regulatory environment conducive to investments in ICT and network development in support of a digital culture	Budget No.: 128
National Outcome: # 12 Internationally Competitive Industry Structure: Information and Communication Technology	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Improve the Timeliness and Effectiveness of Response to Incidents	National Cyber Incident Response Plan promulgated	% completion of the National Cyber Incident Response Plan	25%	1.8	50%	2.5	75%	1.5	100%	1.0	JaCIRT
	GoJ/NCI/NCII Ransomware Playbook promulgated	Drafting and Promulgation of the GoJ/NCI/NCII Ransomware Playbook	Drafting and approval of the National Cyber Incident Response Plan		Sensitisation and Promulgation of the National Cyber Incident Response Plan		Drafting and Approval of the GoJ Ransomware Playbook		Sensitisation and promulgation of the GoJ Ransomware playbook		

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	Secure searchable database of Cyber Threats established	Percentage availability of a dynamic body of knowledge on current and historic cyber threats	Compile and store threats related to: - Chemical Facilities - Commercial Facilities - Communications - Manufacturing  (25%)	0.6	Compile and store threats related to: - Dam Systems - National Security - Emergency Services - Energy  (25%)	0.6	Compile and store threats related to: - Financial Services - Food & Agriculture - Government Facilities - Healthcare and Public Health  (25%)	0.6	Compile and store threats related to: - Information Technology - Nuclear Reactor, material and Waste - Transportation Systems - Water and Wastewater systems (25%)	0.6	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	Proactive response to potential cyber events	Number of Early Warning System (EWS) nodes per quarter	1 eGov as an EWS node  Complete the documentation of the Current EWS ecosystem	2.7	1 Cabinet Office as an EWS node  Develop assessed scenarios for eGov	3.0	1 Jamaica Parliament as an EWS node  Develop assessed scenarios for Cabinet Office	3.0	1 Tax Administration Jamaica as an EWS node  Develop Assessed scenarios for Jamaica Parliament	5.0	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Establish a risk based suite of standards, policies and guidelines for Cyber Security Governance	Roadmaps developed for the improvement of Cyber Security for all MDAs/Industry Sectors considered as NCI/NCII	% completion of total roadmaps developed	25% - Chemical - Commercial Facilities - Communications - Manufacturing		50% - Dam Systems - National Security - Emergency Services - Energy		75%: - Financial Services - Food & Agriculture - Government Facilities - Healthcare and Public Health		100% - Information Technology - Nuclear Reactor, material and Waste - Transportation Systems - Water and Wastewater systems		JaCIRT
	4 national Cyber incident response playbooks drafted and reviewed	Number of playbooks drafted and submitted for approval	1 National response playbook (Ransomware)	3.0	1 National response playbook (Phishing Campaign)	3.5	1 National response playbook (Malware/Adware/Botnet)	3.0	1 National response playbook (Active Exploit)	4.0	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/ Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Leverage Local, Regional and International Partnerships	Local institutions of higher learning and other training facilities engaged to develop a framework for greater access to more affordable training and certification offerings.	# of Tertiary Level Education institutions positively engaged in the creation of the framework	4 Traditional Universities	2.0	7 Community Colleges.	3.5	1 Skills Training Institution (the HEART/NST A Trust)	1.0	1 Vocational Training Institution (the VTDI)	.75	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functi onal Agenc y/Dept/ Divisio n
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cos t	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
	Enhanced response capability to counter cyber threats and respond to cyber incidents.	# of sector leaders/rep resentative s engaged	4 - Chemical - Commerc ial Facilities - Communi cations - Manufact uring		4 - Dam Systems - National Security - Emergenc y Services - Energy		4 - Financial Services - Food & Agriculture - Government Facilities - Healthcare and Public Health		4 - Information Technology - Nuclear Reactor, material and Waste - Transportation Systems - Water and Wastewater systems		JaCIRT
Develop a Cybersecurity Research Paradigm	Specifically tailored response mechanisms to the Jamaican threat landscape	# of areas in which targeted research is conducted	1 ransomw are attacks in Jamaica and make the findings public	0.7	1 phishing attacks in Jamaica and make the findings public	0.7	1 business email compromise attacks in Jamaica and make the findings public	0.7	1  malware/botne t attacks in Jamaica and make the findings public	0.7	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/ Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Create and Manage a Pool of Skilled Cybersecurity Professionals	Classified register of cyber security professionals across MDAs	Number of persons added to the register	Conduct survey of MDAs to ascertain entities' ability to employ cybersecurity professionals	0.5	Draft and submit for approval/buy-in for MDA to participate in ISAs regarding employees with cybersecurity training or certifications	0.9	Conduct sensitisation sessions in the 17 Ministries Corporate.	2.2	Curate and maintain the list of persons identified	0.7	JaCIRT

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000,000)								Functional Agency/Dept/Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Improve the coordination of response to Cyber Incidents	Full Operational Capacity achieved for the JaCIRT	% establishment of national Cyber Incident Response Centre	Installation of SSL Certificates and activation of internal networks (25%)		Installation of Video Wall (15%)  Installation of workstations, desktops and integration of systems (20%)		Conduct of full integration and stress testing of the JaCIRT system.		100% Commence monitoring, coordination and distribution of threat intelligence begins		



# MINISTRY OF SCIENCE, ENERGY AND TECHNOLOGY AGENCIES OPERATIONAL PLAN 2020 – 2021

## SCIENTIFIC RESEARCH COUNCIL

<b>PROGRAMME:</b>	<b>SUPPORTING MICRO, SMALL AND MEDIUM ENTERPRISES (MSMEs)</b>	
<b>OBJECTIVE:</b>	<b>Customer productivity is increased and the quality of their goods and services is improved through the provision of S&amp;T solutions</b>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Analytical Services</b>	
<b>OBJECTIVE</b>	To support the growth and development of MSMEs in meeting regulatory standards - environmental and food safety	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> Facilitation of local and external trade and meeting of sustainable development goals (6, 11, 12)	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Provision of analytical services and consultancy services for micro,	Improved food safety and regulatory standards	# of analyses performed annually for clients within agreed time frames	At least 3600 analyses completed within agreed time frames, through marketing efforts		At least 3600 analyses completed within agreed time frames,		At least 3600 analyses completed within agreed time frames, through marketing efforts		At least 3600 analyses completed within agreed time frames,		Dept (ASD)/ Product Research and Development Division (PRD)

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
small and medium-sized enterprises (MSMEs)					through marketing efforts				through marketing efforts		
		# of Sub-contracted tests (ammonia in water, aflatoxins in food and natural products; Listeria sp. in food and environmental samples) using Rapid and traditional methods are brought in-house	Continue review of new test methods and new microbiological and chemistry parameters, based on market data		Procure reagents for new assays based on feedback of feasibility and marketing analysis		Procure reagents for new assays based on feedback of feasibility and marketing analysis  Commence implementation of Listeria sp. rapid test		Implement at least two new test methods		
		# of Client requests for nutritional facts, by analysis and from database, are satisfied as agreed	At least 30 requests for nutritional facts meeting agreed timelines		At least 30 requests for nutritional facts meeting agreed timelines		At least 30 requests for nutritional facts meeting agreed timelines		At least 30 requests for nutritional facts meeting		SRC/ASD/ PRD

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure / Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
									agreed timelines		
		Implementation of Action plan for increase in the number of accredited test by at least 2 is developed and implemented as approved (Ammonia, Listeria sp, Nitrates, Sulphates, Conductivity etc)	Develop action plan for increase in the number of accredited tests		Implement approved action plan for increase in the number of accredited tests		Implement approved action plan for increase in the number of accredited tests		Implement approved action plan for increase in the number of accredited tests		SRC/ASD/ PRD

<b>PROGRAMME:</b>	<b>SUPPORTING MICRO, SMALL AND MEDIUM ENTERPRISES (MSMEs)</b>	
<b>OBJECTIVE:</b>	<b>Customer productivity is increased and the quality of their goods and services is improved through the provision of S&amp;T solutions</b>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Food Services</b>	
<b>OBJECTIVE</b>	<i>To support the growth and development of MSMEs in enabling clients products to meet international food safety standards and improve access to export markets</i>	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> Facilitation of local and external trade and meeting of sustainable development goals (8, 9, 12)	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects , policies etc.]	Intende d Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Provisio n of services in food technolo gy and food processi ng at Food Pilot	Improve d quality food products introduc ed in the market	# of production cycles are executed annually	45		45		45		45		SRC/Foo d Pilot Plant (FPP) /PDD
		# of clients assisted in food processing related services	At least 4		At least 4		At least 4		At least 4		SRC/FPP /PDD

Major Activity/ Initiative [projects , policies etc.]	Intende d Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
Plant		within agreed timeframe									
		# of workshops provided in food technologies to the general public	At least 2 workshops conducted to meet market demand		At least 2 workshops conducted to meet market demand		At least 2 workshops conducted to meet market demand		At least 2 workshops conducted to meet market demand		SRC/FPP /PDD
		# of training workshops provided in anaerobic technology/o peration and maintenance of environmenta lly friendly wastewater treatment systems (EWWTS)	0 Advertise workshop Prepare course materials and relevant document s		1 workshop executed		0 Advertise workshop Prepare course materials and relevant documents		1 workshop executed		SRC/FPP /PDD

<b>PROGRAMME:</b>	<b>SUPPORTING MICRO, SMALL AND MEDIUM ENTERPRISES (MSMEs)</b>	
<b>OBJECTIVE:</b>	<b>Customer productivity is increased and the quality of their goods and services is improved through the provision of S&amp;T solutions</b>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Waste Water Services</b>	
<b>OBJECTIVE</b>	<i>To contribute to enhanced environmental protection through reduction in pollution load</i>	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> Facilitation of local and external trade and meeting of sustainable development goals (6, 11, 13, 15)	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Provision of services in surveying, feasibility studies and construction of environmentally- friendly wastewater	Improved Wastewater Treatment Systems through the	# of client requests for completion of feasibility studies/assessments for construction of EFWWTS are	Conduct at least 3 assessments, complete documentation and submit reports to clients		Conduct at least 3 assessments, complete documentation and submit reports to clients		Conduct at least 3 assessments, complete documentation and submit reports to clients		Conduct at least 3 assessments, complete documentation and submit reports to clients		SRC/Wastewater (WW)/ PDD

Major Activity/Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
treatment systems (EFWWTS)	application of S&T	completed within agreed timeframes									
		# of wastewater treatment systems are constructed	Finalize at least 1 new contract Implement and commission systems		Implement and commission systems		Finalize at least 1 new contract Implement and commission systems		Implement and commission systems		SRC/Wastewater (WW)/ PDD
		# of consultancy contracts for monitoring of NEPA regulated systems are secured	Prepare reports and submit to client/NEPA upon receipt of data from ASD		Prepare reports and submit to client/NEPA upon receipt of data from ASD		Prepare reports and submit to client/NEPA upon receipt of data from ASD		Prepare reports and submit to client/NEPA upon receipt of data from ASD		SRC/Wastewater (WW)/ PDD

<b>PROGRAMME:</b>	<b>RESEARCH, DEVELOPMENT AND INNOVATION</b>	
<b>OBJECTIVE:</b>	<i>Customer needs and demand are satisfied through the development of new products and services</i>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Food &amp; Natural Products</b>	
<b>OBJECTIVE</b>	<i>To support the development of innovative products</i>	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C o st	3 <sup>rd</sup> Quarter Oct- Dec	C o st	4 <sup>th</sup> Quarter Jan – Mar	C os t	
Client-based product development undertaken to meet market needs	New food prototypes and formulations , personal care and wellness and functional products developed and	# of food products finalised (at least 12)	Finalize at least five food product development projects		Finalize at least five food product development projects		Finalize at least five food product development projects		Finalize at least five food product development projects		SRC/ FPRD/PR D
		# of new food technical services finalised	Procurement of reagents and		Procurement of reagents and		Commission of equipment		Commence offering service to clients		SRC/ FPRD/PR D



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C o st	3 <sup>rd</sup> Quarter Oct- Dec	C o st	4 <sup>th</sup> Quarter Jan – Mar	C os t	
	commerciali sed		equipmen t		equipmen t		SOPs documen tation complete d				
		# of customer requests for development of new personal care & wellness products are satisfied	Complete at least one customer requests for personal care and wellness products		Complete at least one customer requests for personal care and wellness products		Comple t at least one customer requests for personal care and wellness products		Complete at least one customer requests for personal care and wellness products		SRC/ FPRD/PR D
		# of new innovative products developed for commercializati on, guided by market trends	Continue R&D activities for two products		Continue R&D activities for two products  Commen ce product developm ent activities		Continue product develop ment activities-prototype s generate d and sensory evaluatio n		Finalise at least 1 product formulation and documentati on.  Implement Marketing and Promotion		SRC/ FPRD/PR D

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	C ost	2 <sup>nd</sup> Quarter Jul – Sept	C ost	3 <sup>rd</sup> Quarter Oct- Dec	C ost	4 <sup>th</sup> Quarter Jan – Mar	C ost	
							complete d		Strategy		
Documentat ion on base formulation s completed	Increase in documented SRC base formulation prototypes developed	At least one base formulation completed and documented	Conduct stability studies and focus group assessme nt of base formulatio ns develop ed in previous year.		Conduct stability studies and focus group assessme nt of base formulatio ns develop ed in previous year.		Engage market for sale of base line formulati on(s)		Base formulation( s) and documentati on finalised.		SRC/FPU //PRD

<b>PROGRAMME:</b>	<b>RESEARCH, DEVELOPMENT AND INNOVATION</b>	
<b>OBJECTIVE:</b>	<i>Customer needs and demand are satisfied through the development of new products and services</i>	
<b>GOJ POLICY PRIORITY:</b>		
<b>SUB-PROGRAMME:</b>	<b>Client-funded biotechnology projects</b>	
<b>OBJECTIVE</b>	<i>To support the increase in production and quality of agricultural produce</i>	
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Develop tissue culture protocols and produce plantlets to meet market demands	Increase d development of tissue culture protocol and production of disease-free planting	# of client requests for development of tissue-culture protocols and production of disease-free	Undertake at least 1 feasible client contract for development of tissue-culture protocols		Undertake at least 1 feasible client contract for development of tissue-culture protocols		Undertake at least 1 feasible client contract for development of tissue-culture protocols		Undertake at least 1 feasible client contract for development of tissue-culture protocols		SRC/BTD/P RD

Major Activity/Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C os t	3 <sup>rd</sup> Quarter Oct- Dec	C os t	4 <sup>th</sup> Quarter Jan – Mar	C os t	
	materials to satisfy client contracts	plantlets are satisfied in agreed timeframes	Finalise and execute at least two client contract for production of planting materials to meet market demand		Finalise and execute at least two client contract for production of planting materials to meet market demand		Finalise and execute at least two client contract for production of planting materials to meet market demand		Finalise and execute at least two client contract for production of planting materials to meet market demand		
Impactful Research & Development projects of national significance in Biotechnology	R & D information obtained	8.1 IAEA Funded on Mutation breeding for disease resistance in Coffee completed as approved	Continue protocol development for tissue cultured Coffee		Continue protocol development for tissue cultured Coffee		Commence mutation breeding via gamma irradiation		Commence mutation breeding via gamma irradiation		SRC/Biotechnology /PRD

Major Activity/Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	Increase d availabilit y of useful data	Successfu l establish ment : bio- methane potential (BMP) database	Identify possible funding agency		Develop and submit proposal		Secure grant funding Acquire necessary equipment		Acquire necessary equipment Commenc e research		SRC/WW/P DD

<b>PROGRAMME:</b>	<i>RESEARCH, DEVELOPMENT AND INNOVATION</i>		
<b>OBJECTIVE:</b>	<i>Customer needs and demand are satisfied through the development of new products and services</i>		
<b>GOJ POLICY PRIORITY:</b>			
<b>SUB-PROGRAMME:</b>	<i>Natural Products R &amp; D</i>		
<b>OBJECTIVE</b>	To drive innovation and economic growth and development through R&D using indigenous materials		
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.:</b>	
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>		

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performanc e Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/De pt / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
<i>Implemen t impactful Research &amp; Develop ment projects of national significan ce</i>	Formaliz ed partners hip agreeme nts	# of formal partnerships with research centres developed	• Explore to establish partners hips with at least one relevant institutio n to progress research		• Explore to establish partners hips with at least one relevant institutio n to progress research		• Formalis e partners hips with at least one relevant institutio ns to progres s		• Implement agreed actions under forma partnershi p with at least one relevant institutions to progress		SRC/Produc t Research and Developmen t & Executive Director's Office

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performanc e Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/De pt / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Co st	2 <sup>nd</sup> Quarter Jul – Sept	Co st	3 <sup>rd</sup> Quarter Oct- Dec	Co st	4 <sup>th</sup> Quarter Jan – Mar	Co st	
			agenda.		agenda.		research agenda.		research agenda.		
	Increase d number of formulati ons	# of innovative and functional products developed for commercializ ation through partnerships	• Prepare at least one project proposal s based on market informati on for approval		• Commen ce develop ment activities.		• Continue product developm ent activities- prototype s generate d and sensory evaluatio n complete d		• Finalise product formulation s and documenta tion.  • Implement Marketing and Promotion Strategy		SRC/Product Research and Developmen t & Marketing and Corporate Communicat ions

<b>PROGRAMME:</b>	<b>SCIENCE EDUCATION AND POPULARISATION</b>		
<b>OBJECTIVE:</b>	<b>Popularisation of Science, Technology and Innovation</b>		
<b>GOJ POLICY PRIORITY:</b>			
<b>SUB-PROGRAMME:</b>	<b>Information Services Division</b>		
<b>OBJECTIVE</b>	<i>To stimulate and encourage innovation among Jamaican youth and promote a culture of ST&amp;I communication</i>		
<b>National Goal: Jamaica’s Economy is Prosperous</b>	<b>Sector Outcome:</b> Meeting of sustainable development goals (9, 11, 13)	<b>Budget No.:</b>	
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>		

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Department / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
National schools' S&T society (SSTS) programme	Improved performance in science related subjects and improved sustainability of schools S&T clubs island wide	# of schools where SRC STEM Ambassadors programme is maintained in existing schools and is rolled out	At least 10 new SRC STEM Ambassadors are trained and the programme rolled out in new schools  Ambassadors		Quarterly Ambassadors meeting held  Ambassadors programme continued in schools		Quarterly Ambassadors meeting held  Ambassadors programme		Quarterly Ambassadors meeting held  Ambassadors programme		SRC/ Science & Technology Education Unit (STEU)/ Information Services Division (ISD)



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C os t	3 <sup>rd</sup> Quarter Oct- Dec	C o s t	4 <sup>th</sup> Quarter Jan – Mar	C os t	
			programme continued in schools and rolled out in targeted community(s)				continued in schools		continued in schools		
		Summer attachment programme for science teachers developed and implemented	Summer attachment programme for science teachers developed		Summer attachment programme for science teachers implemented through partnership with the public sector and industry		Impact and evaluation report completed				
		# of primary and secondary schools where SSTS programm	Five CAPE/CSEC workshops held targeting 100 schools including		SSTS Virtual or in-person Science Summer Camp held in partnership with schools in the		Prepare for SSTS Conference and launch of new SSTS in schools including		SSTS Conference held with over 50 schools participating  SSTS		

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C os t	3 <sup>rd</sup> Quarter Oct- Dec	C o s t	4 <sup>th</sup> Quarter Jan – Mar	C os t	
		e maintained	schools from the targeted community		targeted communities		schools from the targeted community(s )		launched in at least five new schools  Virtual Career Expo held with over 50 schools		
Recognition and promotion of excellence in ST&I among youth	Practical innovations generated by schools	National Young Inventors/I nnovators Competitio n (YIIC) hosted	Proposal for YIIC 2021 approved		Ideation workshops for 2022 fair held.		YIIC 2022 hosted (target 50 entries from primary, secondary and tertiary institutions.		Des ign and implement supportive post event programmes for Competition winners; develop proposal for YIIC 2023		SRC/STEU/I SD
Public engagement in S&T	Greater public exposure to the role of ST&I in national growth and	# of persons sensitized annually on ST&I related topics	Virtual event hosted with at least 100 participants		Virtual event hosted with at least 100 participants		Virtual event hosted with at least 100 participants		Virtual event hosted with at least 100 participants		SRC/Science Resource Centre/ISD

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performan ce Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	C os t	2 <sup>nd</sup> Quarter Jul – Sept	C os t	3 <sup>rd</sup> Quarter Oct- Dec	C o s t	4 <sup>th</sup> Quarter Jan – Mar	C os t	
	developme nt	Quarterly Hosting of Conversati ons in Science series	Develop and implement Work Plans for virtual <i>Conversatio ns in Science based on effectivenes s of past events</i>		Implement Work Plans for virtual Conversatio s in Science		Host virtual <i>Conversatio ns in Science</i> targeting at least 300 men and boys		Host virtual <i>Conversatio ns in Science</i> targeting at least 300 women and girls		SRC/STEU/I SD
		Successful observatio n of S&T month across the Island	Implement Action Plan for S&T Month 2022 including Biennial S&T Conference		Implement Action Plan for S&T Month 2022 including Biennial S&T Conference		Implement Action Plan for S&T Month 2022 including Biennial S&T Conference		Complete review of S&T month activities and update action plan for S&T Month 2023		SRC/ISD / Manager's Office
Application of S&T for community development	Increased self- sufficiency of communiti es and	Baseline data on at least one targeted community establishe	Database on communitie s expanded to include information		• Database on communiti es maintained		• Database on communiti es maintaine d		• Database on communiti es maintaine d		SRC/Commu nity Development (CD)/ISD

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Department / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	targeted individuals	d	on at least one new, targeted community								
		# of Community engagement workshops delivered as planned to meet economic livelihood needs and demands	Planning and development completed with community and partners to define discreet economic livelihood projects  Community Engagement skills training workshop completed to meet needs of		At least one Community Engagement skills training workshop completed to meet needs of the targeted community group		At least one Community Engagement skills training workshop completed to meet needs of the targeted community group		At least one Community Engagement skills training workshop completed to meet needs of the targeted community group		SRC/Community Development (CD)/ISD

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Department / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
			the targeted community group								

## NATIONAL COMMISSION ON SCIENCE AND TECHNOLOGY

<b>PROGRAMME:</b>	<b>DEVELOPMENT OF NEW POLICY AND LEGISLATIVE FRAMEWORK FOR SCIENCE</b>		
<b>OBJECTIVE:</b>	The Integration of Science, Technology and Innovation are critical for the advancement of Jamaica’s national priorities. The programs planned by the National Commission on Science and Technology (NCST) are being developed to support Jamaica’s National Development Plan for Vision 2030. The major objective of this program is to create an effective policy and legislative framework to support and advance ST&I in Jamaica. A key element of the programme is the promulgation of the ST&I Policy, which will facilitate the development of Science and Technology (S&T) as a major aspect of our culture and our economy. Hence, guiding us toward economic growth, wealth creation for all and overall wellbeing of the Jamaican society.		
<b>GOJ POLICY PRIORITY:</b>	Sub-Programs include Development of an agenda Advanced by Science, Technology and Innovation (ST&I), Popularization of Science and Technology, Promoting a Culture of Innovation to Expand the Increase of Wealth and Enabling an Excellent R&D Capacity.		
	The NCST is poised to collaborate with key stakeholders including the Science Division, Scientific Research Council (SRC) and ICENS (MSET), as well as academia, other government agencies and private sector entities.		
<b>SUB-PROGRAMME:</b>			
<b>OBJECTIVE:</b>			
<b>National Goal: Jamaica’s Economy is Prosperous</b>	<b>Sector Outcome:</b> Use Science and Innovation to drive national development	<b>Budget No.: 0415</b>	
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>		

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Development of the ST&I System	Promulgation of the National ST&I Policy	% Completion	25	500,000	50	500000	75	500000	100	500000	MSET (Science Division)  NCST
Mapping of existing ST&I stakeholders	Report on ST&I Stakeholders completed	% Completion	25	500000	50	500000	75	500000	100	500000	
Mapping of National ST&I ecosystem	GO Spin Map Report completed	% Completion	0	0	0	0	10	0	15	\$1.25M	
Culture of Innovation to expand the Base of Wealth	Established Exchange Program with South Africa	# of Youth engaged in program	0	0	2	500000	2	500000	2	500000	MSET SA High Commission  NCST
Culture of Innovation to expand the Base of Wealth	National Medal and Innovation Awards staged.	% Plan Completion	0	0	50	\$2.0M	100	\$3.0M	-	0	
Enabling a Policy Environment	Amended FDA to include Natural	% Completion of act	75	-	80	-	90	-	100	-	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	Health Products	% completion of Regulations									
Excellent R&D Capacity	State of the Art STI infrastructure strengthened and established.	% completion	10	-	15	-	30	-	50	-	TIU MSET (Sci Division) NCST
	Identification and disposal of unidentified chemicals from Gov. labs supported	% Disposal	0	-	5	-	10	-	25	-	ICENS MSET (Sci. Division)  NCST
	Collaboration completed with Biojam Industrial Research and Development Inc. (BIRD)	<b>Outcome:</b> % completion of Post Science Park feasibility concept note	0	0	0	0	25	-	50	-	NCST



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Review of Science Park Feasibility Report	Concept note for cabinet submission drafted	# of stakeholder engagements	1	0	1	0	1	100	1	200	NCST
Alignment with Hazardous waste clean-up committee (HALWAC)	Disposal Company for disposal of unidentified chemicals procured	# stakeholder activities	0	-	1	-	1	-	1	-	ICENS MSET (Sci. Division)  NCST
Build Capacity for Scientific advice	Post Grad Students participation in the STeP program	% completion  # of Students participating	0	0	0	0	1	0	2	0	UWI NCST
Develop an agenda advanced by ST&I	Scientific Information disseminated through PR activities on Matters of National Importance	# of Briefs  # of Published information	0	0	1	300	1	300	1	200	SRC MSET NCST

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct-Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	S&T in Infant and Primary Schools popularised	# of Schools visited	0	0	0	500	1	500	2	500	SRC MSET NCST

# INTERNATIONAL CENTRE FOR ENVIRONMENTAL AND NUCLEAR SCIENCES

<b>PROGRAMME:</b>	<b>UTILIZATION OF NUCLEAR TECHNOLOGY/RADIOLOGICAL SAFETY AND SECURITY</b>		
<b>OBJECTIVE:</b>	This programme supports the administration of scientific research by the International Centre for Environment and Nuclear Sciences (ICENS) to ensure a sustainable, safe, adequate and permanent “cradle-to-grave” control over radioactive sources in order to help resolve critical socio-economic challenges of Jamaica by means of integrated multidisciplinary research and development programmes.		
<b>GOJ POLICY PRIORITY:</b>			
<b>SUB-PROGRAMME:</b>			
<b>OBJECTIVE:</b>			
<b>National Goal: Jamaica’s Economy is Prosperous</b>	<b>Sector Outcome: Use of ST&amp;I to drive national development</b>	<b>Budget No.:</b>	
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Installation of a Multi-purpose Gamma Irradiation	Reduction of the incidence of vector borne diseases and	% building renovation  % of installation	Selection of equipment and signing of	J\$20 M	Licensing of irradiator (100%)	J\$18 M	Procurement of equipment. (90%)  2 Persons	J\$72 M	Installation (100%)  2 Person	J\$72 M	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Facility	improve the agricultural sector through the use of gamma irradiation technology.	n process completed.  # persons trained	tripartite agreement (50%)  Renovation completed (100%)				to operate irradiator		s trained to irradiate mosquitos.  2 Persons trained to irradiate plantlets.		
Enhancing Nuclear Analytical Techniques to	Development and utilisation of the unique capabilities of nuclear	Number of samples collected, analysed and research output	Sampling of thirteen (13) cannabis samples	J\$5.4 M	Finalizing of draft manuscript resulting from the research	J\$5.4 M	Submission of Final Progress Report	J\$6.7M	Project closed	J\$0	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Meet the Needs of Forensic Science (IAEA Coordinated Research Project F11021)	analytical techniques towards recognized needs of forensic sciences that could not be efficiently addressed by other methods;  Contribution to capacity building and long-term collaboration and networking	realized.  Number of data disseminated, publicized , published .	for additional database work and addition to draft cannabis provenance work.  Joint drafting of coffee provenance manuscript with Brazilian		conducted under the project and the submission for publication, under the special issue organized by counterparts and the IAEA scientific secretaries.		Expected Final Coordination Meeting for the IAEA CRP F11021 Project.				

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
	between the practitioners of nuclear analytical techniques and forensic science stakeholders resulting in demonstrable societal gains and enhanced public recognition.		partners  Analysis of coffee samples as joint venture with IAEA CRP D52042								
Radiation	Dosimetry service	Number of TLD's	6000	J\$10.7M	6000	J\$6.3JM	6000	J\$9.2M	6000	\$J9M	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Monitoring (TLD Services)	provided to users of ionizing radiation within the national and regional public and private sectors.	processed									
Physical Protection System (PPS) Management	Management of ICENS Security Portfolio	Number of successful incident resolution ,  Number of routine PPS activities completed	As required  1	J\$0.1	As required  1	J\$0.1	As required  1	J\$0.1	As required  1	J\$0.1	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Radiation Protection Management	Management of ICENS Radiation Protection Programme (RPP)  Support provided to other users of ionizing radiation within the region.	Number of routine Radiation Protection Programme (RPP)	7.5	J\$0.75	7.5	J\$0.75	7.5	J\$0.75	7.5	J\$0.75	
External Radiation Protection Consultancy	Support provided to other users of ionizing radiation within the region.	Number of radiation consultancy and services successfully	1	J\$0.9	2	J\$0.9	2		2	J\$0.8	



Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
ncy & Services		complete d.									

SUB-PROGRAMME  OBJECTIVE	1. TRACE ELEMENT IN THE JAMAICAN ENVIRONMENT (LAND, MARINE & AIR)	
	To determine the particulate matter and trace element distribution in the Jamaican environment	
National Goal:	Sector Outcome:	Budget No.:

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
OUTPUT											
Coastal Water Quality	Study of nutrient pollutants in the	160 samples/year	40 samples	J\$2.6M	40 samples	J\$2.6M	40 samples	J\$2.6M	40 samples	JM2.7M	Spectro-Analytical Laboratory

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performanc e Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
National Goal #4: Jamaica has a Healthy Natural Environ ment	Jamaican marine environme nt (marine protected area) completed	Technical report/public ation									
Minamat a Conventi on on Mercury	Scientific opinion/tec hnical assistance provided to MHUREC /NEPA for fulfilment of obligations under the Convention	# of samples taken to determine levels of mercury in environmental samples/un dertake studies to fulfil obligations under the Convention	5 sampl es		5 sampl es		5 samples		5 sample s		Spectro- Analytical Laboratory (NEPA/MH URECC)

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performanc e Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
Assessi ng Atmosph eric Aerosol Compon ents in Urban Areas to Improve Air Pollution and Climate Change Manage ment (ARCAL CLIV) – RLA702 3	Impact of human activities on air quality deterioratio n, human health and climate change reduced	Number of filters sampled.  Number of filters analyzed.  Number of personnel trained in various aspects of air quality analysis and evaluation.	Sampli ng of twenty -six (26) filters from the high-volum e air sampl er; sampli ng of twenty -six (26) filters from the low-volum e air sampl er.	J\$2. 5	Sampli ng of twenty -seven (27) filters from the high-volum e air sampl er; sampli ng of twenty -seven (27) filters from the low-volum e air sampl er.	J\$2. 5	Samplin g of twenty- six (26) filters from the high- volume air sampler ; samplin g of twenty- six (26) filters from the low- volume air sampler .  Analysis of twenty	J\$2. 5M	Sampli ng of twenty- five (25) filters from the high- volume air sample r; sampli ng of twenty- five (25) filters from the low- volume air sample r.	J\$4. 5M	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performanc e Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
			Expect ed receipt of the Multi- wavele ngth absorp tion black carbon instru ment (MABI)		Analys is of twenty (20) filters.  Trainin g on MABI instru ment.		(20) filters.  Analysis of selected urban environ ments using the MABI instrum ent.		Analysi s of twenty (20) filters  Submis sion of Jamaic a contrib ution to the RLA70 23 Project Progre ss Assess ment Report (PPAR)		
IAEA national project “JAM70	Bioaccumu lation of selected pollutants	Percentage progress/co mpletion of planning	Virtual trainin g on the	J\$2 M	Orient ation sampli ng for	J\$2 M	Samplin g and analysis at	J\$2. 75M	Contin ued sampli ng and	J\$3. 75M	

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performanc e Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
05 - Assessi ng Coastal and Marine Pollutant s and Tracking the Pathway in Falmout h, Montego Bay and Kingston Harbour. ”	in the Jamaican marine environme nt determined .	and implementat ion of project deliverables.  Number of samples collected/ number of samples analysed.  Progress reports completed and submitted.	use of the sedim ent core sampl er to be used at the project sampli ng locatio ns.  Finaliz ation of the sampli ng protoc ol for biota and marine sedim		biota and marine sedim ents to deter mine feasibi lity of sampli ng regime and sampli ng.  Final meetin g for the MoU with NEPA to cover all joint		project location s- Kingsto n Harbour , Falmout h, Monteg o Bay.		analysi s and contrib ution to project report submitt ed by project counter part		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performanc e Measure	Targets and Projected Expenditure (J\$'000)								Functional Agency/Dep t / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarte r Apr - June	Cost	2 <sup>nd</sup> Quarte r Jul – Sept	Cost	3 <sup>rd</sup> Quarter Oct- Dec	Cost	4 <sup>th</sup> Quarter Jan – Mar	Cost	
			ent for the project locatio ns.		activiti es betwe en ICENS and the NEPA						
Environ mental Radioact ivity in the Jamaica n Environ ment.	Environme ntal monitoring completed to establish baseline data for naturally occurring radionuclid es (radioactiv e material)..	Number of samples prepared, measured and data analysed.	15 sampl es measu red and data analys ed	J\$1. 75M	15 sampl es measu red and data analys ed	J\$1. 75M	15 samples measur ed and data analyse d	J\$3. 75M	15 sample s measur ed and data analys ed	J\$3. 75M	

## E-LEARNING JAMAICA LIMITED

<b>PROGRAMME:</b>	<b>ICT DEVELOPMENT, ACCESS, AND USE</b>		
<b>OBJECTIVE:</b>	This programme seeks to promulgate relevant policies and modern legislation to repeal, replace and update existing laws and to introduce new laws to govern the ICT sector and to support the development of a digital society. The digitisation of GOJ business processes is a critical element being supported by this programme and this new framework will, among other things, address the collection, storage, processing and confidentiality of personal data and new forms of cybercrimes. The programme is designed to support the eight (8) key pillars that will enable the transformation of the country into a digital society.		
<b>SUB-PROGRAMME:</b>	ICT Propagation		
<b>OBJECTIVE:</b>	All Citizens of Jamaica have access to quality ICT		
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b> Use of ST&I (Technology) to drive national development	<b>Budget No.:</b> <b>Budget:</b>	
<b>National Outcome: # 2, 3, 6, 11 and 12</b>	<b>Contributing GOJ Strategic Priority:</b> This Programme provides critical support services to all major policies, programmes, and projects that the Agency pursues towards the achievement of the GOJ Strategic priority.		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
OUTCOME												

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performa nce Measure	Baseline (2020/20 21)	Projected (Targets) and Expenditure (J\$'000)								Functi onal Dept / Divisi on
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	C os t	Target	C o s t	Target	C os t	Target	Co st	
PROGRA MME: ICT DEVELO PMENT, ACCESS , AND USE	ICT connectivi ty increased in education al institution s & public facilities	Outcom es: #Person s with simultan eous accessin g to technolo gical tools arising from project objective s <sup>1</sup>	34,381 persons	21,532 person s (pendi ng approv als)		9,000 person s (pendi ng approv als)		13,080 persons (pendin g approva ls)		41,52 5 perso ns (pendi ng appro vals)		CEO Office
		#Instituti ons impacted with technolo gy tools	Ongoing (Pending GoJ guidance )	Ongoin g (Pendin g approva ls)		Ongoin g (Pendin g approv als)		Ongoing (Pending approval s)		Ongoi ng (Pendi ng approv als)		

<sup>1</sup> Due to Covid-19, the planned strategy of distribution of tablets to schools was shifted to distribution to individual students due to school closures at the request of the MoEYI for the TIS Project.



Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
		#Persons impacted by technological tools 2	~137,524 #persons impacted (Ongoing)	~86,128 (Pending approvals)		~36,000 (Pending approvals)		~52,320 (Pending approvals)		~166,100 (Pending approvals)		
TABLETS IN SCHOOLS (TIS) ROLL-OUT PROJECT: To invest J\$7.9B over	ICT equipment to education institutions and students island wide procured, contracted	%Complete TIS Tablets Approval Activities	0	80% - ~15,000		100% - ~15,000		N/A		N/A		Public Procurement
		#Tablets Contracted	40,000 (Pending approvals)	N/A		~15,000 (pending approvals)		N/A		N/A		

<sup>2</sup> Where devices are distributed to individuals and not institutions the average number of persons impacted per device is estimated to be 4 persons based on an average household size of 4 persons. Source: STATIN Population Census 2011. If a device is delivered to an institution the level of possible impact per device would be much higher.

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performa nce Measure	Baseline (2020/20 21)	Projected (Targets) and Expenditure (J\$'000)								Functi onal Dept / Divisi on
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	C os t	Target	C o s t	Target	C os t	Target	Co st	
11years commen cing 2017 to provide connecte d devices, supporti ng services and accessor ies for public schools in Jamaica	d, imported and distribute d	#Tablets Imported	40,000 (Pending global supply)	N/A		~5,000 (Pendin g global supply)		~10,000 (Pending global supply)		N/A		
		#TIS Tablets Delivere d	34,381 (Pending importati on and MoEYI guidance )	N/A		N/A		~5,000 (pending MoEYI guidance )		~10,00 0 (pendi ng MoEYI guidan ce)		
		# Institutio ns receiving tablets	0	N/A		N/A		TBD (Pending importati on and MoEYI guidance )		TBD (Pendi ng import ation and MoEYI guidan ce)		
		%Comple te TIS Laptops Approval Activitie	0	80% - ~500		100% - ~500						

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
		s										
		# TIS Laptops Contracted	0	N/A		~500		N/A		N/A		
		# TIS Laptops Imported	0	N/A		~100 (pending approvals)		~400 (pending approvals)		N/A		
		# TIS Content Access Point Servers Delivered	0	N/A		N/A		~100 (Pending global supply)		~400 (Pending global supply)		
		%Complete TIS Content Access Point Servers	0	80% - ~500		100% - ~500						

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
		Approval Activities										
		# TIS Content Access Point Servers Contracted	0	N/A		~500		N/A		N/A		
		# TIS Content Access Point Servers Imported	0	N/A		~100 (pending approvals)		~400 (pending approvals)		N/A		
		# TIS Content Access Point Servers Delivered	0	N/A		N/A		~100 (Pending global supply)		~400 (Pending global supply)		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
		Monthly Project reports	12	3		3		3		3		Training / Operations
MOEYI INITIATIVES: To provide ICT projects and services directly funded by, for and on behalf of the MoEYI	Master Services Agreement (MSA) executed	% Complete (pending MoEYI sign-off)	20%	100% - Sign and execute agreement		100% - Execute agreement		100% - Execute agreement		100% - Execute agreement		Legal Counsel / Company Secretary
	STEM / STEAM Schools ICT Support provided to ICT the MoEYI for the implementation of STEM and STEAM schools island	%Complete EMIS Business Requirements	Ongoing-(Pending MoEYI guidance)	Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		Training / Operations
		%Complete SMS Business Requirements	Ongoing-(Pending MoEYI guidance)	Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		Ongoing-(Pending MoEYI guidance)		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performa nce Measure	Baseline (2020/20 21)	Projected (Targets) and Expenditure (J\$'000)								Functi onal Dept / Divisi on
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	C os t	Target	C o s t	Target	C os t	Target	Co st	
	wide to include Education Management Information System (EMIS), School Management System (SMS), and Learning Management System (LMS)			e)		e)						
		%Comple te LMS Busines s Require ments	Ongoing- (Pending MoEYI guidance )	Ongoin g- (Pendin g MoEYI guidanc e)		Ongoin g- (Pendin g MoEYI guidanc e)		Ongoing - (Pending MoEYI guidance )		Ongoi ng - (Pendi ng MoEYI guidan ce)		
STATIN PROJEC T (Phase 2): To provide support	Collection , assessme nt and redistribut ion of	#STATIN Tablets collected	N/A	N/A		N/A		N/A		7,525		Public Procu remen t
		#STATIN Power Banks	N/A	N/A		N/A		N/A		4,000		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performa nce Measure	Baseline (2020/20 21)	Projected (Targets) and Expenditure (J\$'000)								Functi onal Dept / Divisi on
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	C os t	Target	C o s t	Target	C os t	Target	Co st	
services for the collection, assessm ent and redistrib ution of tablets used in the national census to educatio nal institutio ns	tablets to education al institution s (STATIN will retain some of the equipmen t)	collected										
		#STATIN Projector s collected	N/A	N/A		N/A		N/A		40		
		#STATIN Charging Carts collected	N/A	N/A		N/A		N/A		40		
		#STATIN Tablets assesse d	N/A	N/A		N/A		N/A		3,525 (Pendi ng collect ion)		
		#STATIN Power Banks assesse d	N/A	N/A		N/A		N/A		2,000 (Pendi ng collect ion)		
		#STATIN Projector s	N/A	N/A		N/A		N/A		2 (Pendi ng		

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
		assessed								collection)		
		#STATIN Charging Carts assessed	N/A	N/A		N/A		N/A		20 (Pending collection)		
		Project reports	N/A	N/A		N/A		N/A		3		Training / Operations
SERVICE ASSURANCE: To ensure all products and services delivered have adequate service monitoring, fix,	Service Assurance provided to our projects and programmes	% Average TIS issues resolved	73%	75% (Pending user/vendor inputs/actions)		75% (Pending user/vendor inputs/actions)		75% (Pending user/vendor inputs/actions)		75% (Pending user/vendor inputs/actions)		Training / Operations
		%Average issues resolved for completed	N/A	75% (Pending user/vendor inputs/a		75% (Pending user/vendor inputs/a		75% (Pending user/vendor inputs/a		75% (Pending user/vendor inputs/a		



Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
and fail, field support and system upgrades		projects		ctions)		ctions)				actions)		
		%Average STATIN Project issues resolved	N/A	N/A		N/A		N/A		75% (Pending user/vendor inputs/actions)		
Consultancy services and thought leadership	Consultancy services and thought leadership provided on educational technology	Projects or Programmes	- OYOD - Mobile Device Management (MDM) - School Management System (SMS) - Learning	- EMIS - SMS - LMS - TIS Project - STATIN Project		- EMIS - SMS - LMS - TIS Project - STATIN Project		- EMIS - SMS - LMS - TIS Project - STATIN Project		- EMIS - SMS - LMS - TIS Project - STATIN Project		CEO

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performa nce Measure	Baseline (2020/20 21)	Projected (Targets) and Expenditure (J\$'000)								Functi onal Dept / Divisi on
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	C os t	Target	C o s t	Target	C os t	Target	Co st	
			Manage ment System (LMS) - TIS /TIIPS - TTP - MoEYI PATH Students Project									
INPUT												
Budget	Efficiency in the utilisation of resources to undertake activities and deliver the outputs of	% Complia nce of spendin g to budget		100%		100%		100%		100%		CEO

Major Activity/ Initiative [projects , policies etc.]	Intended Results	Performance Measure	Baseline (2020/2021)	Projected (Targets) and Expenditure (J\$'000)								Functional Dept / Division
				QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
				Target	Cost	Target	Cost	Target	Cost	Target	Cost	
	the sub-programme											

## EGOV JAMAICA LIMITED

### PROGRAMME NAME: GOJ ICT GOVERNANCE

<p><b>PROGRAMME OBJECTIVE:</b> To establish policies standards and guidelines for effective GoJ ICT Governance</p> <p><b>SUPPORTING GOJ POLICY PRIORITY:</b></p>	<p><b>Description &amp; Context:</b> The company currently conducts assessment of proposed GoJ ICT investments as well as monitoring and evaluation of these projects during the implementation on behalf of the Program Portfolio Management Committee. This governance support aims to ensure that initiatives are aligned to GoJ policy priorities and that the ICT spend will result in sustainable value for the entity and the Go J enterprise. This role will be expanded under the ICT Authority to include direct management of identified ICT policies such as the Open Data Policy. With the continuously changing ICT landscape, it is important that ICT policies, standards and guidelines are in place for use by GoJ entities to guide the efficient use and management of ICT assets.</p> <p>Establishment of ICT Authority</p> <p>Adherence to key GoJ legislations including the Data Protection Act</p>	
<p><b>Vision 2030 National Goal:</b> Jamaica's economy is prosperous</p>	<p><b>Sector Outcome:</b></p>	<p><b>Budget No.:</b></p>

<p><b>Vision 2030</b>  <b>National</b>  <b>Outcome:</b>  <b>Outcome 11 :</b>  <b>A</b>  <b>Technologically</b>  <b>Enabled</b>  <b>Society</b>  <b>Outcome12:</b>  <b>Internationally</b>  <b>Competitive</b>  <b>Industry</b>  <b>Structure: ICT</b></p>	<p><b>Contribution to GOJ Strategic Priority:</b>  Development and promulgation of policies, standards and guidelines to guide the ICT domain within the MDAs.</p> <p><b>Data Protection and Open Data</b>  The government promulgated the Data Protection Act in 2020 and the Ministry (MSET) considers this as one of the eight key pillars towards the transition to a digital culture. A focused Data Protection Programme therefore has to be developed in order to be fully compliant and given the expected role that eGovJa will play as custodians of GoJ and citizens data.</p> <p>The Open Data Policy was finalised by MSET in July 2021. The ICT Authority has been assigned specific responsibilities within this policy to support the use of open data and the wider open data ecosystem, inter-alia.</p>
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Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
Data Protection Adoption	Resilient data protection programme established in conformance with the Data Protection Act	% completion			Data Protection Programme established:- Data privacy & protection functions determined and operationalised 50%		Data Protection Programme established:- Data Governance Standards developed for the organization 75%		Data Protection Programme established:- Data policies & processes developed for the organisation  Data Register developed  100%		Exec Mgmnt
Development of Policies, Standards & Guidelines for use across GOJ entities	ICT Standards reviewed, developed and monitored	% completion			Cloud Policy developed 50%		Cloud Policy developed 100%  Website development standards		Open Data Policy procedures standards and guidelines 100%  Website development		Exec Mgmnt

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
							developed 100%		standards developed 50%		

**PROGRAMME NAME: GOJ ICT Transformation**

<b>PROGRAMME OBJECTIVE:</b> <b>To upgrade the GOJ ICT infrastructure to increase the use of shared services across government</b>	<p><b>Description &amp; Context:</b></p> <p>The GOJ ICT Infrastructure upgrade aims to establish a modern data centre with the necessary capacity and infrastructure to provide resilient, secure and efficient hosting of GoJ enterprise and shared services and solutions. The upgrade will ensure the provision of reliable and highly available ICT shared services and solutions to the GOJ and the rationalization and consolidation of data centres across the MDA landscape thereby leveraging economies of scale for more efficient use of GOJ resources.</p> <p>Diverse services will be offered from the data centre and leverage of other infrastructure, to include the provision of a GoJ Private Cloud Platform (GovCloud), shared email (GovMail) and a shared Private Branch Exchange (PBX – GovTalk) services.</p> <p>A government wide area network (GovNet) is being established to facilitate the transfer of data among Ministries, Departments and Agencies, and connect these entities to facilitate shared services, including</p>
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<b>SUPPORTING GOJ POLICY PRIORITY:</b>	<p>data centre computing services. With the onset of the global pandemic, the National Broadband Initiative was formed to ensure that schools, courts and municipal corporations are a part of and receive priority in the roll out of the government network infrastructure. eGovJa is responsible for the management of the rollout and shared maintenance of this infrastructure with the National Works Agency (NWA). GovNet, together with the national broadband infrastructure and the upgraded data centre facilities, will provide a reliable, secure and scalable infrastructure to support the delivery of ICT services and solutions to all of GOJ.</p> <p>National Broadband Policy, National Identification System (NIDS)</p>	
<b>Vision 2030 National Goal: Jamaica's economy is prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.:</b>
<b>Vision 2030 National Outcome 11: A Technologically Enabled Society Outcome 12: Internationally Competitive Industry Structure: ICT</b>	<b>Contribution to GOJ Strategic Priority:</b> Public Sector Transformation GovNet National Broadband Initiative	



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
Data Centre Infrastructure and Services	Fully upgraded <sup>3</sup> and resilient data centre	% Completion	Data Centre Infrastructure completed 40%	200,000	Data Centre Infrastructure completed 60%	25,000	Data Centre Infrastructure completed 80%	24,000	Data Centre Infrastructure Completed 100%	25,000	OSS/ PRMD
	GovCloud: Cloud Infrastructure capable of supporting GoJ shared and common services developed	% completion	Support Framework developed 25%		Support Framework developed 50%		Support Framework developed 100%				OSS/ PRMD
Data Centre Infrastructure and Services	GovMail Development and implementation of a shared email platform	% completion	Procurement of email licences 50%  Support Framework developed 25%		Procurement of email licences 100%  Support Framework developed 50%		Support Framework developed 100%				OSS/ PRMD

<sup>3</sup> Costs associated with Data Centre Infrastructure and Services are being funded through projects from the Transformation Implementation Unit(TIU) at the Ministry of Finance and the Public Service and the National Identification System (NIDS)

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
	Gov Talk: Development and implementation of a shared voice platform Shared Voice Services accessible to GOJ entities	% completion	Gov Talk Policy developed 50%  Support Framework developed 25%		Gov Talk Policy developed 100%  Support Framework developed 50%		Support Framework developed 100%				OSS/ PRMD
Design and implementation of the government wide area network (GovNet)	<sup>4</sup> GovNet: GOJ entities are connected and are able to share data/information and other resources	% completion  # of targeted entities connected	Broadband project completed (Phase 1) 70 entities  Gov Net Phase 1 completed: All MDA's within KMA connected 50 entities	421,546  440,850	Broadband project completed (Phase 1) 110 entities  Gov Net Phase 1 completed: All MDA's within KMA connected 70 entities	421,546  440,850			Re-scope GovNet Phase 2 based on Broadband project		OSS/ PRMD

<sup>4</sup> Costs associated with the implementation of the Government network is being funded through various entities –TIU and Universal Service Fund & Spectrum Management Authority

**PROGRAMME NAME: GOJ ICT Transformation**

<p><b>PROGRAMME OBJECTIVE:</b> To provide core and common GOJ ICT solutions</p> <p><b>SUPPORTING GOJ POLICY PRIORITY:</b></p>	<p><b>Description &amp; Context:</b> There is a growing need for improved online Government services to citizens. As per the MSET Business Plan, Digitization of Government services is seen as one of the eight pillars, which will transform Jamaica into a digital society. The successful implementation of this digital government landscape will be supported by the development of specific enabling platforms.</p> <p>GOJ Portal The management and maintenance of GoJ citizen and business portals to bolster eGovernment is expected to become a responsibility of the company as it transitions to the Authority.</p> <p>Continued research and innovation is necessary for ensuring that the government remains on cutting edge in delivering solutions and service to citizens</p> <p>Public Key Infrastructure Implementation</p> <p>Data Protection Act</p> <p>Public Sector Transformation</p>	
<p><b>Vision 2030 National Goal:</b> Jamaica's economy is prosperous</p>	<p><b>Sector Outcome:</b></p>	<p><b>Budget No.:</b></p>
<p><b>Vision 2030 National Outcome: Outcome 11: A Technologically Enabled Society</b></p>	<p><b>Contribution to GOJ Strategic Priority:</b> Provision of these platforms will support the digital agenda, and more specifically as follows:- Facilitate data exchange in accordance with new data legislation Expansion of enterprise solutions Enable rapid development and implementation of new or improved government online services</p>	

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr -June	Cost '000	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
Implementation of Digital Government Supporting Platforms	Jamaica Data Exchange Platform (JDXP) provisioned	% completion	JDXP fully provisioned 50%		JDXP fully provisioned 100%						BSS/PRMD
	Shared Payment Services Platform (GovPay) provisioned	% completion	PayGate upgrade completed (Phase 1)  25%		PayGate upgrade completed (Phase 1)  50%		PayGate upgrade completed (Phase 1)  75%		PayGate upgrade completed (Phase 1)  100%		BSS/PRMD
	Online Services Development Platform (Paperless) provisioned	% completion	Pilot developed  50%		Pilot developed  75%		Pilot developed 100%				BSS/PRMD
	Citizens Engagement Platform completed	% completion					Pilot developed 25%		Pilot developed 50%		BSS/PRMD
	Public Key Infrastructure operationalised	% completion	Public Key Infrastructure operationalised 50%		Public Key Infrastructure operationalised 100%						BSS/OSS/PRMD
	GOJ Portals are upgraded and effectively managed	% completion					Sustainability Plan developed 50%		Sustainability Plan developed 100%		



<b>Vision 2030</b> <b>National Outcome:</b> <b>Outcome 11: A Technologically Enabled Society</b>	<b>Contribution to GOJ Strategic Priority:</b> Public Sector Transformation
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Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost '000	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
Implementation of DevSecOps	Mature Software Delivery Process( software delivery efficiency improved, quality and security of code optimized)	% Software Delivery efficiency							60%		BSS OSS
Technology Modernization - 1)Application 2)	Technology supporting the operations at current standards by 2025	% completion of upgrade	Implementation of identified technology upgrade  25%		Implementation of identified technology upgrade  50%		Implementation of identified technology upgrade  75%		Implementation of identified technology upgrade completed 100%		BSS OSS

Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost '000	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
Infrastructure											
Process Optimization	International certifications achieved and maintained. Business processes improved/automated	% completion	ISO 27001 certification 100%	4,680							All Depts
			ISO 9001 2015 certification 100%								
	Compliance with policies and regulations	# of adverse audit findings	0	0	0	0	0	0			
		Annual Report submitted by due date	Annual Report completed 50%	Annual Report completed 100%							

**PROGRAMME NAME: CUSTOMER SERVICE**

<b>PROGRAMME OBJECTIVE:</b> To increase customer satisfaction		<b>Description &amp; Context:</b> Improved customer service delivery culture within our teams is important for better customer experience and increased customer satisfaction. Customer centric thinking should influence the actions and decisions of our teams within the organisation. For this culture to be embedded, a customer experience programme is to be implemented. This will become increasingly necessary with the establishment of the ICT Authority.									
<b>SUPPORTING GOJ POLICY PRIORITY:</b>											
<b>Vision 2030 National Goal:</b> Jamaica’s economy is prosperous		<b>Sector Outcome:</b>				<b>Budget No.:</b>					
<b>Vision 2030 National Outcome:</b> A Technologically Enabled Society		<b>Contribution to GOJ Strategic Priority:</b> Public Sector Transformation									
Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$’000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>st</sup> Quarter Apr - June	Cost	2 <sup>nd</sup> Quarter Jul – Sept	Cost ‘000	3 <sup>rd</sup> Quarter Oct-Dec	Cost ‘000	4 <sup>th</sup> Quarter Jan – Mar	Cost ‘000	
Customer Experience (CX) Programme implemented	Improved Service Delivery Culture	% completion  % Customer satisfaction	Service delivery training completed 100%	7,440						70%	PRMD/OSS



Major Activity/ Initiative [projects, policies etc.]	Intended Results	Performance Measure/ Output Indicator	Targets and Cost (J\$'000)								Functional Agency/Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			1 <sup>St</sup> Quarter Apr - June	Cost  \$000	2 <sup>nd</sup> Quarter Jul – Sept	Cost '000	3 <sup>rd</sup> Quarter Oct- Dec	Cost '000	4 <sup>th</sup> Quarter Jan – Mar	Cost '000	
		rating									
		% Ticket Closure Rate (Incidents)	70%		70%		70%		70%		OSS/BSS/PRMD

**POST AND TELECOMMUNICATIONS DEPARTMENT**

<b>PROGRAMME:</b>  <b>OBJECTIVE:</b>  <b>GOJ POLICY PRIORITY:</b>	<b>GOJ TRANSFORMATION PROGRAMME – ICT SUPPORT</b>  To support the transformation of the Public Sector through the provision of ICT systems and resources towards creating operational efficiency in providing government services.	
<b>SUB-PROGRAMME:</b>  <b>OBJECTIVE:</b>		
<b>National Goal: Jamaica's Economy is Prosperous</b>	<b>Sector Outcome:</b>	<b>Budget No.:</b>
<b>National Outcome: # 11 Technology Enabled Society</b>	Contributing GOJ Strategic Priority: <i>Inclusive Sustainable Economic Growth and Job Creation</i>	

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
<b>Digital transformation</b>	Procure ment of Counter Automati on Technol ogy	Counter Automate d System installed at 10% of project locations	Customise d Counter Automate d Software developed	40,0 00	Counter Automate d System Implement ation Plan developed		Counter Automate d System utilised at pilot locations (5 Post Offices)	28,8 00,	Counter Automated System utilised at 7 additional locations  (10% of project completed)	23,0 00,	
	Internet connecti vity expand ed (USF & NWA)	# of locations (42) with adequate internet connectivi ty	Internet Connectivi ty Plan developed		Commenc e implement ation of Internet connectivi ty plan for 10 locations		15 additional Post Offices with Internet Connectivi ty as per Internet Connectivi ty Plan	800	17 additional Post Offices with Internet Connectivi ty as per Internet Connectivi ty Plan	1,20 0	

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
	Wide Area Network (WAN) introduc ed	10 locations connected to the WAN	2 locations linked on the WAN platform	475	2 locations linked on the WAN platform	475	2 locations linked on the WAN platform	475	2 locations linked on the WAN platform	475	
Critical Review of Operation al Processes	Premium Service Centres establish ed	Premium Service Center Implement ation Plan developed	TOR developed for the employe ment of a Business Developm ent Consultan t		Consultan t employed		Draft Business Concept/ Model document developed		Premium Service Center Implement ation Plan developed		
	Standard ised Operatio nal Procedur es employe d/	# of Operation al processin g reenginee red/ structured	One (1) SOP developed - Mail Planni ng		One (1) SOP developed - Buildin gs Unit		One (1) SOP developed - HR Proce dures		One (1) SOP developed - Procure ment		

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
	impleme nted										
		10 IDS/ CCTV Systems installed	20%  Commenc e the procurem ent process for the acquisition for 10 additional IDS/ CCTV System		40%  IDS/ CCTV systems procured	6,00 0	70%  5 IDS/ CCTV installed	60,0 00	100%  5 IDS/ CCTV installed		
Diversific ation of service offerings and	Passive Income earning potential increase	Proposals submitted to financial institutions	Proposal for available rental space		Negotiatio ns with at least 2 Financial Institution		Finalise at least 2 Lease Agreemen		At least 1 Lease Agreement executed		

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
increase current revenue streams	d (ABM/ ATM Service installed at P.O.s in Parish Capitals and Major Towns)	for installation of ABM/ ATM machines for the installation of 20 ABM machines	submitted to Financial Institution s for the implement ation of ABM/ ATM Services		s		t				
	Rental of Private Letter Box Service increased	% increase in the rental of Private Letter Box	1.5% increase Private Letterbox rental		2% increase Private Letterbox rental	2,500	2% increase Private Letterbox rental	2,500	2% increase Private Letterbox rental		
	Same Day Delivery for ZIP Mail - Kingston	Pilot of Same day delivery in 1 Region	Revise ZipMail process flow and develop Implement		Phase 1 of 'Same Day Delivery' pilot for		Phase 2 of 'Same Day Delivery' pilot for		Monitoring and Evaluation of ZipMail Same Day		

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
	and St. Andrew impleme nted (Pilot)		ation Plan to accommo date Same Day Delivery at Pilot Locations		ZipMail within the Corporate Area		ZipMail within the Corporate Area		Delivery		
	Increase d Postal Revenue Collection	2 Bilateral Agreemen t executed	Commenc e negotiatio ns with delinquent countries		Continued negotiatio ns with delinquent countries		Draft bilateral agreemen t completed		Execute at least 2 bilateral agreement s		
	Improve d accessib ility to existing service offerings	Services expanded into a # of Post Office locations	Expansion of services:  Packaging Materials – 9  Bill Express –	200 Post Cor p fund ed	Expansion of services:  Packaging Materials – 8  Bill Express –	200 Post Cor p fund ed	Expansion of services:  Packaging Materials – 7  Bill Express –	200 Post Corp fund ed	Expansion of services:  Packaging Materials – 5  Bill Express –	1000 Post Corp fund ed	

Major Activity/ Initiative [projects, policies etc.]	Intende d Results	Performa nce Measure/ Output Indicator	Projected (Targets) and Expenditure (J\$'000)								Function al Agency/ Dept / Division
			QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4		
			Target	Cost	Target	Cost	Target	Cost	Target	Cost	
			3		3		3		3		
			Fast-track – 3		Fast-track – 2		Fast-track – 3		Fast-track – 2		
			KNS – 4		KNS – 4		KNS – 4		KNS – 4		
			Zip Mail – 2		Zip Mail – 2		Zip Mail - 2		Zip Mail - 2		
			POS - 10		POS - 8		POS - 10		POS - 8		
Review Postal Agency Operations/ Structure	Postal Agency Operatio ns streamlin ed	% of Postal Agency Policy developed	20%		50%		70%		80%		
			Commenc e the developm ent of the Postal Agency Policy		Draft Postal Agency Policy developed		Finalise policy document and submitted to the MSET for review		Follow up with MSET on status of Policy		